



# Coronavirus Guidance to U.S. Citizens

U.S. Department of State

March 26, 2020

The Bureau of Legislative Affairs produces this compilation of previously distributed Department guidance to ensure Members and staff get the information they need for their constituents.

**PLEASE NOTE: This information is current as of 10:00 AM (EDT). Please be sure to check the Department's [COVID-19 Specific Country Information page](#) for the most up-to-date information prior to making any travel arrangements.**

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## SMART TRAVELER ENROLLMENT PROGRAM (STEP)

We will continue monitoring developments closely in each country affected by the coronavirus outbreak and will share additional information as it becomes available. We are experiencing a high volume of inquiries and will respond via email to those U.S. citizens overseas who have enrolled in the Smart Traveler Enrollment Program (STEP) or have otherwise provided contact information. We urge all U.S. citizens traveling or residing abroad to register for our messages through STEP at <http://step.state.gov>. They may also reach out to the closest U.S. Embassy or Consulate with their name, date of birth, passport number, location, who they are traveling with, and specific circumstances.

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## CRUISE SHIPS (GENERAL)

The safety and security of U.S. citizens overseas is a top priority of the Department of State. We are very concerned for the welfare of U.S. citizens and are dedicated to providing information to help them make educated decisions about their safety and travel. We encourage you to closely monitor <https://travel.state.gov/content/travel/en/international-travel/before-you-go/travelers-with-special-considerations/cruise-ship-passengers.html>.

**When you send an email to [CruiseShipEmergencyUSC@state.gov](mailto:CruiseShipEmergencyUSC@state.gov) to request assistance for a U.S. citizen in the affected area, please be sure to provide us with as much of the following information as possible.** Incomplete information may delay our ability to locate your loved one and provide information or assistance.

About the U.S. citizen (s):

Full name

Date of birth

Place of birth

Last known location (please be as specific as possible)

Any available contact information

Any other information you think would be helpful in locating the U.S. citizen

About you (if you are writing about yourself, please indicate “self”)

Your full name

Your contact information

Your relationship to the person about whom you are writing (e.g., spouse, parent, child, friend, employer, etc.)

Please monitor your loved one’s social media accounts and try using email and SMS messaging as phone lines may be overwhelmed or down as a result of the crisis. If you do establish contact with your loved one(s), please notify us as soon as possible so we can focus our efforts appropriately. Please include in your update whether your loved one is in need of assistance.

If you are in an affected area and are safe, please contact your family and friends to let them know your situation.

Please be assured that our offices are doing everything possible to assist U.S. citizens affected.

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## ALGERIA

**U.S. Embassy Algiers continues to provide emergency American Citizen Services.** U.S. citizens should email [ACSAAlgiers@state.gov](mailto:ACSAAlgiers@state.gov) or call 0770-08-2000 for emergency assistance.

Several airlines are running exceptional flights for their citizens. Seats may be available at short notice for other nationalities. We have no details at this time, but you may need to react on very short notice to purchase tickets, go to the airport, or apply for visas depending on the

destination. We strongly recommend people traveling have a sufficient amount of local currency to purchase tickets when these exceptional flight opportunities arise.

You may also be required to ensure onward travel plans from that destination depending on that country's travel restrictions. You may also be subject to possible quarantine in that country, depending on the circumstances and that country's requirements.

**If you are interested in receiving information about possible upcoming flights, please email [ACSAlgiers@state.gov](mailto:ACSAlgiers@state.gov) with the follow information and statement:**

- Your full name and names of dependents traveling with you (and their nationalities)
- If non-U.S. citizens, indicate relationship to you
- If LPRs, provide the A number and passport number
- Dates of births for all in the traveling party
- Passport numbers of all traveling (U.S. passports only)
- Contact information including phone number and email
- Please also add the following statement, which will allow us to communicate information about you and your situation to an airline that might organize flights, foreign ministries, and within the U.S. government:

“ I .....(type your name)....., Authorize the US Department of State to release all above information to the Airline company”

**For the most up-to-date information, go to <https://dz.usembassy.gov/covid-19-information/>.**

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## ANGOLA

The Government of Angola announced that all international flights are cancelled effective March 20, 2020.

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## ARGENTINA

**The U.S. Embassy in Argentina continues to provide emergency services to U.S. citizens.** For emergency American Citizens Services, including emergency passports, please email [buenosaires-acs@state.gov](mailto:buenosaires-acs@state.gov).

The U.S. Embassy in Buenos Aires is coordinating closely with the Argentine government on all options for U.S. citizens to depart the country. As we have additional information on departure opportunities, we will notify registered U.S. citizens through STEP.

Eastern Airlines is operating a direct flight from Buenos Aires to Miami, Florida on the morning of Friday, March 27 from Ministro Pistarini International Airport (Ezeiza). (This represents a schedule change from the earlier announcement that the flight would depart on March 26.)

Please monitor <https://goeasternair.com> for the latest information on the flight and ticket availability. U.S. citizens interested in departing on this flight will need to book directly with Eastern Airlines. The flight is subject to change. U.S. citizens interested in departing on this flight will need to book directly with Eastern Airlines.

**Please monitor <https://goeasternair.com> for the latest information on the flight and ticket availability. The flight is subject to change.** This is not a U.S. government-operated or funded flight. The Embassy is liaising with Eastern to provide travel information to U.S. citizens.

Multiple airlines continue to sell one- and two-stop itineraries to the U.S. online. Verify with the airline you choose if you will be able to transit through your stopover point(s), and follow entry and exit requirements on the U.S. Embassy COVID-19 page for that country. You will need to be creative in how you pair cities in your search, including considering split tickets on two or more carriers. Several carriers (including Turkish, Gol, and LATAM) are selling tickets from Buenos Aires to Sao Paulo, Brazil, from where multiple flights are still operating directly to the United States on Delta, LATAM, United, and Azul, among other carriers. Travelers may need to book separate tickets and some itineraries may require an overnight stay in Sao Paulo. We refer you to the Embassy Brazil COVID-19 page for the latest on entry/exit requirements for Brazil.

Aerolíneas Argentinas has indicated that limited flights will operate from March 20 to March 31 from Cordoba, Comodoro Rivadavia, Trelew, Iguazu, Mendoza, Neuquen, Tucuman, Ushuaia, and Rio Gallegos to Buenos Aires Aeroparque; many of the Thursday morning departures arrive in Buenos Aires Aeroparque Airport in time to transfer to Buenos Aires Ministro Pistarini International Airport (Ezeiza) for the Eastern Airlines flight to Miami on Friday. Space will be limited. You can check the schedule of departures here and book directly through Aerolíneas Argentinas at [www.aerolineas.com.ar](http://www.aerolineas.com.ar).

You must organize your own domestic transportation to the airport. The government of Argentina has indicated that travelers attempting to return to their home countries should be able to do so despite the national quarantine. Carry your confirmed ticket and a copy of the letters mentioned on our webpage: [Embassy Letter](#); [Ministry Note](#) to help facilitate your travel to the airport.

You may be stopped at checkpoints on their way to the airport. U.S. citizens should use the two letters to explain their purpose of travel to the checkpoint authorities. If you are unsuccessful in transiting through the checkpoint, call the Embassy's emergency phone line listed on the Embassy Letter while you are still at the checkpoint. **However, to avoid unnecessary delays, foreign non-residents should not circulate on Argentine roads and attempt to reach Buenos Aires Ministro Pistarini International Airport (Ezeiza) at night. Each province has its own regulations regarding COVID-19 when carrying out inspections at provincial borders, and nighttime clearance at such checkpoints cannot be guaranteed. Plan on making your way to Buenos Aires by day.**

If you have not previously expressed interest in returning to the United States and find yourself unable to reach Buenos Aires Ministro Pistarini International Airport from the provinces, go to <https://ar.usembassy.gov/covid-19> and follow the instructions for doing so. Note your

difficulty traveling in the "special needs" box and send a second e-mail, noting your difficulty arranging transportation. Please include the phrase SECOND EMAIL at the beginning of that subject line.

The Argentine government has indicated that limited flights will operate on Aerolíneas Argentinas from March 20 to March 31 between Buenos Aires and: Córdoba, Iguazu, Mendoza, Neuquén, Río Gallegos, Tucumán and Ushuaia. There will be a handful of additional flights from Trelew and Comodoro Rivadavia. These flights may assist U.S. -bound passengers in connecting with onward flights to the United States and may be booked directly on the airline’s website.

- If U.S. citizens are unable to book tickets for immediate departure through an airline website because the website has crashed, U.S. citizens may contact the travel agency CWT Argentina for further information on the remaining flights out of Buenos Aires. CWT travel agents are available for travel booking on whatever flights may still have seats; fees may apply. U.S. citizens may e-mail CWT travel agents at:
  - **Wednesday 25<sup>th</sup> from 9AM, until Friday 27<sup>th</sup> at 6PM:** [bue.ar@contactcwt.com](mailto:bue.ar@contactcwt.com) with the subject line “REGRESO A EEUU” or call them at +54 11 5555-2193.

The U.S. Embassy is actively assisting U.S. citizens, in compliance with Argentine travel restrictions, who wish to return to the United States. In case commercial transportation options cease to be available, we are compiling a list of persons seeking to leave Argentina. **In preparation for possible flights, U.S. citizens interested in returning to the United States must do the following:**

Complete the table below and e-mail it to [BuenosAiresUSCitizen@state.gov](mailto:BuenosAiresUSCitizen@state.gov) indicating your desire to return to the United States. In the subject line of your e-mail, please write “Charter Flight Registration: LAST NAME, FIRST NAME, DATE OF BIRTH DD-MMM-YYYY.” If you are in a group with multiple U.S. citizen travelers, please send a separate e-mail for each traveler. **Each field below must be completed or your submission cannot be accepted.**

Full name (as spelled in your passport)	Date of Birth (DD-MMM-YYYY)	Passport Number	Passport Date of Expiration (DD-MMM-YYYY)	Current Location: City	Current Location: Province	Phone number or email	Special needs /Medical issues

Continue to follow up with airlines about the availability of commercial flights, which could restart operations before other travel arrangements such as charter flights are available.

**Please note:**

- We cannot guarantee that the Embassy will be able to arrange charter flights. We are gathering this information in anticipation of being able to do so.

- Only U.S. citizens and immediate family members may request embassy assistance to return to the United States.
- Under U.S. law, passengers on a U.S. State Department-organized charter flight are responsible for paying the cost of their ticket, which may be higher than standard commercial fares.
- Space on flights may be limited, requiring us to prioritize initial placement for those with the greatest medical need.
- Due to the high volume of inquiries, you may not receive an immediate response to your e-mail requesting assistance departing. This does not mean the Embassy has not registered your information — only that we do not have the available staff to respond quickly to all communications. We will continue to endeavor to respond to every email as soon as we can.

Any U.S. Citizens remaining in Argentina should be prepared to remain indefinitely and arrange lodging for the duration of the quarantine period. The government of Argentina has implemented measures to limit the spread of COVID-19. Please visit the Ministry of Health website for further details at <https://www.argentina.gob.ar/salud.i>

**For the most up-to-date information, go to: <https://ar.usembassy.gov/covid-19/>.**

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## BANGLADESH

The United States Embassy is working on securing a flight to the United States in the next few days for U.S. citizens and their family members who wish to depart Bangladesh; we do not yet have exact dates or times.

If you are a U.S. citizen or family member and have not already contacted the Embassy, you should send the following information to [Dhakaevac@state.gov](mailto:Dhakaevac@state.gov):

Subject line: “Flight (last name), (first name), (middle initial)”

Full Name (as written in your passport):

Telephone No:

Email Address:

Date of Birth:

Passport No:

Passport issuance date:

Passport expiration date:

Gender:

Current Location (full address):

**Please provide this information for every family member traveling.**

Please understand that there is a charge for this flight. You will not pay at the airport, however; passengers will be required to sign a promissory note, which is an agreement to reimburse the

U.S. Government for the cost of the flight, before being permitted to board. Please review payment information on promissory notes (DS-5528) [here](#).

Passengers should be prepared to travel on short notice and must have current valid U.S. passports. If you need a new passport, please visit the Consular Section at the U.S. Embassy. You can arrange an appointment through the [American Citizen Services website](#). Consular officers can issue an emergency passport, normally within an hour upon your arrival at the Embassy. New passports will not be available at the airport. Passengers will also be responsible for their own onward travel arrangements upon arrival in the United States.

If you arrived in Bangladesh within the last 14 days or are recovering from COVID, you should be in self quarantine; Immigration authorities will not permit you to board the aircraft if you have not completed the quarantine requirement. If you are feeling ill or have a fever, please do not attempt to travel. We appreciate your patience during these challenging times, and will send another message when we have more information.

The U.S. Embassy will remain open during normal working hours from March 29 to April 2 and thereafter for American Citizen Services appointments and emergency services. Due to the government holiday in Bangladesh, public transportation will be limited, and you may experience difficulty getting to the Embassy. If you would like to reschedule your appointment, please contact us at (88) (02) 5566-2000 and we will reschedule you for the following week.

You can contact the U.S. Embassy in Dhaka, Bangladesh, located at Madani Avenue, Baridhara, Dhaka, Bangladesh 1212, at (88) (02) 5566-2000, 8 a.m. to 4:30 p.m. Sunday through Thursday except for holidays. On holidays or during weekends after-hours emergency number for U.S. citizens is (88) (02) 5566-2000 and press “0” and ask for the duty officer.

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## **BELIZE**

Philip Goldson International Airport in Belize City is now closed for commercial transportation for a minimum of 30 days. U.S. Embassy Belmopan is compiling a list of persons seeking to leave Belize. If you are a U.S. citizen who is considering returning to the United States from Belize, please enroll in STEP at <https://step.state.gov/> and provide your name and contact information to our email address: [belmopanuscitizen@state.gov](mailto:belmopanuscitizen@state.gov) so we can contact you as soon as we have any updates.

Your email message should include the following information:

- Your full name as spelled in your passport
- Information we can use to contact you now – a current phone number and email address.
- Your date of birth (MM/DD/YYYY)
- Your passport number, and its date of issuance and expiration. If it is not a U.S. passport, please note the country that issued it. Please also note any non-U.S. citizen immediate family members traveling with you.

· Please note your current location (city and country) and any special needs you may have, such as medical issues.

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## BERMUDA

U.S. Citizens in Bermuda who wish to return to the US by commercial air should notify us of interest in the event that commercial options become available. Please email information requested to [hamiltonconsulate@state.gov](mailto:hamiltonconsulate@state.gov). <http://ow.ly/ZCG750yVPMM>

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## BOLIVIA

The U.S. Embassy is actively assisting U.S. citizens and U.S. Legal Permanent Residents, in compliance with Bolivian travel restrictions, who wish to return home. A special charter repatriation flight to Miami, Florida has been scheduled for Saturday, March 28 from Cochabamba, La Paz, and Santa Cruz and has availability. U.S. citizens and Legal Permanent Residents are encouraged to make flight arrangements immediately via the Tropical Tours email below providing the requested information. The flight is also available to citizens of other countries who can transit in Miami to their home countries. All travelers are required to already have valid travel documents in order to enter the United States.

Tropical Tours  Flights scheduled to depart from Cochabamba, La Paz, and Santa Cruz on March 28, 2020	Email: <a href="mailto:online@tt.com.bo">online@tt.com.bo</a> Provide the following information:  Complete name of contact: City of origin (ex. La Paz): Number of passengers: Telephone of contact: Email of contact:
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All passengers are responsible for paying for their own tickets. American Citizens who cannot pay and wish to repatriate may request assistance from the American Citizens Services section of the U.S. Embassy at [ConsularLaPazACS@State.gov](mailto:ConsularLaPazACS@State.gov).

On Sunday, March 22, the Government of Bolivia implemented a total quarantine in the country for 14 days to combat the spread of COVID-19:

- All persons are to remain in their homes 24 hours a day with an exception made for emergencies.
- Grocery stores and food markets will be open until noon each day, with one person per family authorized to leave their residence to buy food. Food and basic provisions will continue to be transported around the country.

- Health services will remain available 24 hours per day and pharmacies will continue their regular hours.
- Public and private transportation is suspended.
- Cuts to basic utilities and internet are prohibited.
- The government also closed all schools, universities, bars, gyms, and parks.
- Several departmental governments have imposed curfews and restricted travel.

**For the most up to date information, go to: <https://bo.usembassy.gov/covid-19-information/>**

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## **BOTSWANA**

Reconsider Travel to Botswana due to the Global Health Advisory and Embassy Gaborone's limited capacity to provide support to U.S. citizens.

Many travelers worldwide have reported unexpected flight cancellations and limited flight availability. The Embassy has learned that as of **March 29, there will be no flights out of Botswana on any commercial airline until further notice. Ethiopian Airlines will operate its final flight on Saturday, March 28. U.S. citizens who are considering returning to the United States are urged to make travel arrangements while flights are still available. If your travel has been disrupted, please contact your airline.**

*Please note that the situation in Ethiopia is fluid and subject to change without notice.* Ethiopian Airlines is continuing flights through Saturday, March 28. As a result, Bole International Airport in Addis Ababa is the *de facto* repatriation hub for U.S. travelers. As of Monday, March 23, 2020, the Government of Ethiopia (GoE) has instituted a mandatory 14-day quarantine procedure for all individuals entering Ethiopia. There are two different types of passengers and at this time, they are being treated as follows:

*Ethiopia as a final destination:* Individuals must quarantine at their own expense at one of these designated hotels:

Skylight Hotel – [reservation@ethiopianskylighthotel.com](mailto:reservation@ethiopianskylighthotel.com) or +251 116 818 181

Ghion Hotel – [info@ghionhotel.com](mailto:info@ghionhotel.com) or +251 115 513 222

The Skylight Hotel should be the first choice since it is in close proximity to the airport. Please note that the Ghion Hotel is the less expensive hotel, but the Embassy has received numerous complaints about the condition of the hotel (no hot water, unclean, limited food) so travelers should be aware that the hotel may not meet their expectations based on U.S. standards.

*Transit Passengers:* At this time, transiting commercial passengers are quarantined at one of the above hotels until it is time to return to Bole International Airport for their flight to the United States. If a passenger arrived on a regularly-scheduled commercial flight they can remain in temporary quarantine until their next flight. If the layover will exceed one overnight stay in Ethiopia, there is a risk in the traveler will be subject to a mandatory quarantine situation. *We*

strongly recommend transiting passengers make every attempt to avoid layovers requiring an overnight stay.

**Symptomatic Passengers:** If any transiting passengers appear symptomatic for COVID-19 (likely manifested through the presence of a fever), they will be taken to Bole Chefa Health clinic to be further tested. These individuals must remain under the supervision of medical professionals within Ethiopia until cleared. Bole Chefa Health Clinic does not approximate U.S. standards for care or comfort.

**As of March 25, Batswana and Botswana residents returning from high-risk countries will be subjected to 14-day mandatory quarantine in a government-approved facility.**

Effective March 23, U.S. Embassy Gaborone has suspended routine consular services. For emergency American Citizens Services, including emergency passports, please visit our website for additional information at <https://bw.usembassy.gov/u-s-citizen-services/>.

Issuance of Botswana visas at ports of entry for any person from a high-risk area has been suspended. Those traveling to, but who have not entered, Botswana no longer have valid visas, nor will they receive visas on arrival. **Those without residency or citizenship in Botswana will be denied entry.** Those visa holders from high-risk countries already in Botswana should consider their visas valid.

Travelers should be prepared for additional travel restrictions to be put into effect with little or no advance notice.

Individuals who demonstrate specific symptoms related to COVID-19 should call their health care provider or the MoHW Emergency Operations line at 363-2273/2756/2757 for further instructions.

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## BRAZIL

**The U.S. Embassy and Consulates in Brazil continue to provide emergency services to U.S. citizens.**

The U.S. Embassy in Brasilia would like to inform U.S. citizens in Brazil that some regularly scheduled commercial flight options remain available departing Brazil for the United States but we expect this number to decrease. U.S. citizens who wish to return to the United States are urged to do so as soon as possible as the travel situation is evolving rapidly and flight availability is subject to change. Domestic flight schedules within Brazil are also being reduced significantly, and U.S. citizens currently outside of the international gateways identified below should also monitor their ability to obtain a connecting flight by consulting the website of their nearest airport.

The U.S. Embassy in Brasilia would like to inform U.S. citizens in Brazil who plan to return to the United States that some regularly scheduled commercial flight options remain available departing Brazil for the United States. U.S. citizens that wish to return to the United States are urged to do so as soon as possible as the travel situation is evolving rapidly and flight availability is subject to change. Domestic flight schedules within Brazil are also being reduced significantly, and U.S. citizens currently outside of the international gateways identified below should also monitor their ability to obtain a connecting flight by consulting the website of their nearest airport.

In addition to flight options shared in the Embassy's message of March 24, the U.S. Embassy has learned of the following additional American Airlines flights will operate between Brazil and the United States:

- March 26 American Airlines – Dallas/Fort Worth (DFW) to Sao Paulo (GRU) 18:50-07:00
- March 27 American Airlines – Sao Paulo (GRU) to Dallas/Fort Worth (DFW) 22:45-07:10
- March 27 American Airlines – Dallas/Fort Worth (DFW) to Sao Paulo (GRU) 18:50-07:00
- March 28 American Airlines – Sao Paulo (GRU) to Dallas/Fort Worth (DFW) 22:45-07:10

As messaged on March 24, as of March 25 at 5:00 p.m., the Embassy is aware of the following remaining available commercial flights from Sao Paulo and Rio to the United States. (Note: all flights subject to change. If you are booked on a flight and do not see it on this list, please check with your airline for the latest status information.)

- United Airlines - São Paulo (GRU) to Washington (IAD) - final flight prior to route suspension is March 25
- United Airlines - São Paulo (GRU) to Chicago (ORD) - final flight prior to route suspension is March 25
- United Airlines - São Paulo (GRU) to Newark (EWR) - final flight prior to route suspension is March 28
- United Airlines - São Paulo (GRU) to Houston (IAH) - expected to continue daily service through May 3
- Delta Air Lines - Rio (GIG) to Atlanta (ATL) - operates daily (subject to change)
- Delta Air Lines - São Paulo (GRU) to Atlanta (ATL) – operates daily (subject to change)
- Delta Air Lines - São Paulo (GRU) to New York (JFK) - operates daily (subject to change)
- Azul - Campinas (VCP) to Fort Lauderdale (FLL) - schedule has been reduced to four flights per week in March and only one flight per week in April
- Azul - Campinas (VCP) to Orlando (MCO) - schedule has been reduced to four flights per week in March and only one flight per week in April
- LATAM - São Paulo (GRU) to Miami (MIA) - expected schedule reductions
- LATAM - São Paulo (GRU) to New York (JFK) - expected schedule reductions
- LATAM - São Paulo (GRU) to Boston (BOS) - expected schedule reductions
- LATAM - São Paulo (GRU) to Orlando (MCO) - expected schedule reductions

**Please reach out directly to the operating airline to reserve a seat on these flights.**

**Silver Shadow:** The U.S. Embassy in Brazil and Consulate General in Recife are coordinating with Royal Caribbean, other U.S. and Brazilian federal, state, and local government partners on a special charter flight to return 103 U.S. citizens and two U.S. lawful permanent residents on board the Silver Shadow in Recife, Brazil to the United States. We are working to make final arrangements for departure as soon as possible. The U.S. Embassy and Consulates in Brazil have no higher priority than ensuring the welfare and safety of U.S. citizens overseas.

Individuals concerned about a U.S. citizen passenger may contact the U.S. Consulate General in Recife at [RecifeACS@state.gov](mailto:RecifeACS@state.gov).

**For the most up-to-date information, go to: <https://br.usembassy.gov/covid-19-information/>.**

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## **BURKINA FASO**

During this time of global response to the corona virus, U.S. Embassy Ouagadougou continues operations and prioritizes assistance to American citizens. With the suspension of commercial air service, Embassy Ouagadougou arranged a repatriation flight to the United States, departing Ouagadougou tonight, en route to Washington D.C. Dulles Airport. **At this time, we are not able to include additional passengers on the flight. Only persons who received email confirmations will be allowed boarding.**

Effective March 16, 2020 U.S. Embassy Ouagadougou has suspended routine consular services. For emergency American Citizens Services, including emergency passports, please visit our website for additional information: <https://bf.usembassy.gov/u-s-citizen-services/>.

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## **COTED' IVOIRE**

The Ministry of Security announced that all travel outside of Abidjan will be prohibited starting at midnight tonight, Mar. 25. The Embassy is working with the government to facilitate travel of U.S. citizens for departure flights. <http://ow.ly/inhp50yVMjC>

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## **CAMEROON**

Effective March 25, 2020, U.S. Embassy Yaounde has suspended routine American Citizen Services. For emergency American Citizens Services, including emergency passports, please

email us at [YaoundeACS@state.gov](mailto:YaoundeACS@state.gov) and provide us with your complete biodata and passport information **if you have not already done so.**

On March 18, the Government of Cameroon shut down all land, sea, and air borders. U.S. Embassy Yaoundé is exploring options for U.S. citizens who are in Cameroon and wish to return to the United States promptly.

We want to thank you for your patience during these challenging times. Be assured that we are working diligently to facilitate a return for U.S. citizens who want to go back home. Please consider the following information:

1. You should be aware that if an opportunity to return presents itself, at this time it would be through commercial means, not a chartered flight. You should be prepared to pay immediately. You should also be aware that this option may be more expensive than a normal flight, but we do not have a specific cost estimate.
2. Any repatriation flight from Cameroon to the United States of America would likely depart from Yaounde, with a possible stop in Douala. Once specific flight details are confirmed, we will communicate those to you with instructions on how to book the travel.
3. You will be responsible for onward travel from the arrival location in the United States, which will most likely be somewhere on the east coast.
4. We are committed to facilitating the return of all U.S. citizens who wish to return. Depending on your personal/financial situation and support network in Cameroon, sheltering in place may be an option, however you should be prepared to do so for an undetermined amount of time.

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## CHAD

The Embassy continues to explore flight options that could take U. S. citizens out of Chad. However, **there are no new details.** U.S. citizens who are interested in departing Chad are asked to send an email to [ChadEvac@state.gov](mailto:ChadEvac@state.gov). Please include names, dates of birth, gender, passport numbers, passport expiration dates, and final destination in the U.S. Those who responded to the previous email address do not need to resubmit their information. Please be aware that you will have to pay for this flight. We cannot provide a timeline.

### **FOR ADVANCE PLANNING PURPOSES ONLY:**

- You should be prepared to leave with little advance notice
- Pack a “go” bag now with essential documents and other items
- Keep in mind that you may be limited in how much luggage you can bring
- There is no guarantee that pets will be accommodated. Please make alternate arrangements for the care of your pet.

- Updates will be provided as they become available. Individual emails may experience a delay in responses due to high volume and decreased staffing at the Embassy.

**Actions to Take:**

- Consult the [CDC website](#) for the most up-to-date information.
- To reduce your risk of contracting COVID-19 please see the latest [CDC recommendations](#).
- Visit the [COVID-19 crisis page on travel.state.gov](#).
- Visit our Embassy on COVID-19 for information on conditions in Chad.
- Visit the [Department of Homeland Security's website](#) for travel restrictions to the U.S.

For the most up-to-date information, go to: <https://td.usembassy.gov/covid-19-information-2/>

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## CHILE

U.S. travelers in Chile should proactively contact airlines as both international and domestic flights are being reduced in frequency and/or canceled, and schedules and options are changing rapidly.

The government of Chile has implemented enhanced screening and quarantine measures to reduce the spread of COVID-19. Travelers should be prepared for travel restrictions to be put into effect with little or no advance notice. **U.S. citizens who are considering returning to the United States are urged to work with their airlines to make travel arrangements while flights are still available.**

The U.S. Embassy is aware that there still may be seats available on Delta's last flight from Santiago to Atlanta tonight (3/25). LATAM continues scheduling flights to the U.S. Contact the airlines directly.

The government of Chile has implemented measures to limit the spread of COVID-19:

- On March 25, the government of Chile announced a 7-day quarantine beginning at 10:00 pm on Thursday, March 26. This quarantine will affect the Santiago neighborhoods (comunas) of Santiago Centro, Independencia, Providencia, Ñuñoa, Las Condes, Vitacura, and Lo Barnechea. People will be allowed to leave their residences only under certain circumstances, including for medical reasons, basic services, public services, and others to be announced in the coming hours. The Embassy will provide further updates as soon as the information is available
- In accordance with quarantine measures, Embassy personnel will be working from home. U.S. citizens requiring emergency services should continue to contact the Consular Section via [SantiagoUSA@state.gov](mailto:SantiagoUSA@state.gov) or by calling +56 2 2330 3000
- Checkpoints **for** health inspections will be placed at all principal points of entry and exit to the city of Santiago. In addition to checking the health of persons entering and leaving the

city, these checkpoints will be used to confirm that specific individuals who have been ordered to quarantine by medical authorities are not violating their quarantine

The following measures also remain in effect:

- Restaurants, bars, cinemas, and malls are closed nationwide
- Mandatory 14-day self-quarantine for all foreigners and Chilean citizens arriving in Chile
- **Daily nation-wide curfew** from 10:00 pm to 5:00 am (beginning at 2:00 pm in Easter Island/Rapa Nui). If you need to travel during the curfew period, you must obtain a permit (salvoconducto) from the nearest police station
- Beginning March 25, a 24-hour curfew for the city of Puerto Williams
- Police and military checkpoints in the comunas of Providencia, Las Condes, and Vitacura (within the city of Santiago) to ensure compliance by Chileans and foreigners subject to mandatory self-quarantine

Effective 18 March 2020, the U.S. Embassy in Santiago has suspended routine consular services. For emergency American Citizens Services, including emergency passports, please visit [our website](#) for additional information. Note that as of March 24, the CDC has raised its [travel warning](#) for Chile to Level 3 - Avoid Non-Essential Travel. In line with CDC guidance, citizens returning to the U.S. from Chile should stay home for 14 days upon arrival in the U.S.

Many travelers worldwide have reported unexpected flight cancellations and limited flight availability. If your travel has been disrupted, please contact your airline.

The government has implemented quarantines in Easter Island/Rapa Nui, Caleta Tortel, and Puerto Williams, as well as a sanitary barrier around the island of Chiloé, and the cities of Chillan and San Pedro de la Paz (near Concepción). Transportation to or from these areas, and public services including schools and government offices may be closed. Sanitary customs checkpoints have been implemented for people entering the following regions:

- Arica y Parinacota
- Tarapacá
- Antofagasta
- Atacama
- Coquimbo
- Los Lagos
- Aysén
- Magallanes

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## COLOMBIA

Please note that the Government of Colombia has issued a decree governing the nationwide quarantine from 00:00 on March 25 until 00:00 on April 13. In order to reduce the spread of COVID-19, the decree applies to everyone in Colombia, including foreign visitors.

Everyone is expected to follow the instructions of the decree. Under the quarantine, you may leave your home or hotel only under specific circumstances. The U.S. embassy remains available for emergency services to U.S. citizens.

Domestic air travel within Colombia will be suspended during the quarantine period. Inter-city bus service may also be suspended.

If you fail to follow Colombian law, remember that you could be subject to fines or other legal measures. For more information on the quarantine, please see the full decree at:

<https://id.presidencia.gov.co/Paginas/prensa/2020/Para-garantizar-derecho-vida-salud-supervivencia-durante-Aislamiento-Preventivo-Obligatorio-Decreto-457-permite-dere-200323.aspx>

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## DEMOCRATIC REPUBLIC OF THE CONGO

The government of the DRC has declared a State of Emergency effective March 24 to limit the spread of COVID-19. All domestic passenger flights between Kinshasa and the provinces are suspended. The suspension of international passenger flights remains in effect. All road and river transport between Kinshasa and the provinces are suspended for passenger traffic. Goods transport will continue with control checkpoints at Kinshasa city limits. DRC National Police and military will patrol to ensure the new rules are followed.

Visit the DRC Ministry of Health [COVID-19 website](#) for updated information on the situation in the DRC. Visit the [CDC website](#) for information on symptoms and how to reduce your risk of contracting COVID-19.

If you believe you have been exposed to COVID-19 and have symptoms (fever, dry cough, difficulty breathing):

- Avoid contact with people.
- Contact your regular health care provider or the DRC Ministry of Health at 101, 109, 110.
- Notify the U.S. Embassy if a U.S. citizen is hospitalized with COVID-19 by emailing [ACSKinshasa@state.gov](mailto:ACSKinshasa@state.gov).

The U.S. Embassy in Kinshasa is considering all options to assist U.S. citizens in DRC. We are compiling a list of persons seeking to leave DRC. If you would be interested in options to leave, please visit our [website on COVID-19](#) and send the requested information to our email address: [KinshasaUSCitizen@state.gov](mailto:KinshasaUSCitizen@state.gov).

Effective March 17, U.S. Embassy Kinshasa has suspended routine consular services. For emergency American Citizens Services, including emergency passports, please visit our [website](#) for additional information.

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## ECUADOR

**We urge all U.S. citizens wishing to depart Ecuador to strongly consider taking one of the U.S. State Department-chartered humanitarian flights described below.** We cannot guarantee any additional U.S. State Department-chartered flights will be available for U.S. citizens wishing to depart Ecuador.

The U.S. Embassy is aware of the following potential flight options for U.S. citizens who wish to return to the United States:

### **I. STATE DEPARTMENT SPONSORED CHARTER FLIGHTS:**

U.S. citizens seeking to return to the United States can now access U.S. State Department – chartered humanitarian flights. Two flights per day are scheduled to depart from both Quito’s Mariscal Sucre International Airport and from Guayaquil’s José Joaquín de Olmedo International Airport the afternoons of both Thursday, March 26, 2020 and Friday, March 27, 2020 (exact times will be confirmed). You will need to be at the airport AT LEAST three hours prior to departure [For more information and to obtain a ticket, please click here for our latest message.](#)

- **To obtain a ticket on a U.S. STATE DEPARTMENT-chartered flight from Quito or Guayaquil, IMMEDIATELY** email [QTOUSCitizen@state.gov](mailto:QTOUSCitizen@state.gov) with the information requested in the form below. EIGHT such flights have been initially programmed from Ecuador to Miami International Airport (MIA):
- Exact flight departure time and routing are subject to change.
- You will need to be at the airport AT LEAST three hours prior to departure.

Please do not call the Embassy or Consulate to confirm receipt of your email; we will contact you directly with your itinerary once you are confirmed for a seat on one of these U.S. State Department-chartered flights. At this time, we anticipate responding within 12 hours with an email confirmation and/or further instructions. There may be delays depending on demand. Please be prepared to depart; we aim to provide as much notice as possible.

Tickets are available through evacuation loans only, and not direct purchase. The promissory note serves as a repayment agreement with the Department of State for your evacuation loan/charter flight ticket and it includes information about repayment options. No cash or credit card payments will be accepted at the airport. We do not have specific cost information at this time; however, ticket costs will be comparable to full-fare economy flights that would have been charged immediately prior to the COVID-19 pandemic.

In your email to [QTOUSCitizen@state.gov](mailto:QTOUSCitizen@state.gov), **please complete the following form for each member of your family group.** All fields are required. Please respond with one email per

family group, repeating the form for each family member/passenger. By completing this form, you are requesting a seat(s) on one of the arranged charter flights. Family members accompanying you do not need to be U.S. citizens.

### Passenger 1

Last Name  
First Name  
Middle Initial  
Date of Birth (MM/DD/YYYY)  
Sex (M/F)  
E-mail Address  
Phone Number  
Passport #  
Passport Expiration Date (MM/DD/YYYY)  
Passport Issuing Country  
Are you a U.S. Citizen?  
If not, are you a dependent of a U.S. Citizen?  
If you are a dependent, what is your relationship to the U.S. Citizen?  
Known Medical or Underlying Health Conditions  
Your Current Location in Ecuador (City)  
Final Destination in U.S. (City, State)  
Desired Departure Airport in Ecuador (Guayaquil/Quito) or Cuenca (as an unconfirmed possibility)  
Head of Household Name (if more than one person in your family group and you must travel together)

**II. TO OBTAIN COMMERCIAL CHARTERS as an alternative to the State Department-sponsored charters:** You should work with the airlines to make travel arrangements. Known commercial flight information can be found (and is constantly updated) on the U.S. Embassy Quito website here: <https://ec.usembassy.gov/covid-19-information-ecu-2/>.

**III. GROUND TRAVEL IN ECUADOR:** The Foreign Ministry informed the U.S. Embassy March 25 of new rules, designed to facilitate expat departures: Foreign travelers going from their lodgings to airports within Ecuador are permitted to travel within 72 hours of their flights, irrespective of the 2 p.m. - 5 a.m. national curfew, providing they have: (1) a “[Mobility Authority](#)” which travelers must complete; (2) their passport; and (3) [documentation of their confirmed flight departing Ecuador](#). We encourage individuals to download a copy of the U.S. Ambassador’s letter as well; [click here](#). [Please note the U.S. Embassy does not have confirmation from the Government of Ecuador that this document guarantees or grants special permissions for transit, but it has](#) proven helpful to many U.S. citizens.

For passengers currently located outside of the Guayas province (where Guayaquil is located), please consider a flight departing from Quito, if possible. The Embassy has received reports of travelers encountering difficulty entering Guayas province by road due to stricter entry requirements and lack of proper documentation required by the Government of Ecuador.

In addition, it is recommended that your driver obtain a “salvoconducto,” which is a document issued by the Government of Ecuador that permits travel in the country for limited or special purposes. The document is issued to a driver who must list all their passengers’ information on the form and have it authorized as appropriate. This process is the responsibility of the driver and the Embassy does not have authorization to issue or authorize a “salvoconducto” for Ecuadorian or private U.S. citizens.

Beside the limited exception for travel to airports described above, the **Government of Ecuador has restricted movement throughout the country with very limited exceptions and imposed a daily, country-wide curfew from 2 p.m. to 5 a.m., effective March 25, 2020.** These restrictions can change at any time. U.S. citizens should comply with all local laws and monitor local news for any updates.

United Airlines flights departing Quito to Houston: Interested travelers should book directly through United at <https://www.united.com>.

Do not travel to the airport without a confirmed itinerary and please make sure you are aware of current curfew imposed by local or national authorities (starting at 2:00 p.m. nationwide effective Wednesday, March 25).

Due to the current nationwide quarantine and travel restrictions, those U.S. citizens located outside of the Guayas province may not be able to take advantage of flights from Guayaquil. [Here](#) is a letter from the U.S. Ambassador to Ecuador, Michael Fitzpatrick, that might assist with cross-provincial travel should individuals decide to journey to Guayaquil. However, please note that the U.S. Embassy does not have confirmation from the Government of Ecuador that this document guarantees or grants special permissions for transit. The letter may be of use when presented in conjunction with a U.S. passport and proof of a confirmed flight, and a “salvoconducto” if possible.

U.S. citizens who wish to depart Ecuador should contact commercial airlines directly. You may also monitor the websites for the [Quito airport](#) and the [Guayaquil airport](#), as they may have more updated information about available flights.

**For individuals currently in the Galapagos Islands:** Charter flights departing the islands are possible, although there are specific pre-departure processes to follow. The Government of Ecuador is collecting information from people who wish to depart from Galapagos. Please fill out [this form](#) so that they can contact you directly.

For the most up-to-date information, go to: <https://ec.usembassy.gov/covid-19-information-ecu-2/>.

## EL SALVADOR

On March 21, the Government of El Salvador implemented a nationwide home quarantine for 30 days. All individuals are required to self-quarantine in their home, hotel or residence. Only one individual per household is permitted to leave the home, hotel or residence to purchase basic necessities (i.e. food, medicine) or for medical treatment. Essential services such as supermarkets, gas stations, banks, pharmacies, public transportation, law enforcement, hospitals, and some government offices will remain open.

### **Commercial Flights:**

The U.S. Embassy in El Salvador has facilitated five commercial flights scheduled to depart El Salvador this week for the United States. These flights are operated by two private companies, Eastern Airlines and Global Guardian. Travelers can purchase tickets directly from the airlines using the contact information below. Please do not contact the Embassy to purchase a ticket. These flights are for U.S. citizens and Lawful Permanent Residents only.

**Eastern Airlines:** You can purchase a ticket by visiting <https://goeasternair.com/>. Eastern Airlines is offering flights to Houston, TX on the following dates:

- Friday, March 27
- Saturday, March 28
- Sunday, March 29

**Global Guardian:** Please email [operationscenter@globalguardian.com](mailto:operationscenter@globalguardian.com) to purchase a ticket. Global Guardian is offering flights to Miami on the following dates:

- Thursday, March 26
- Friday, March 27

### **Evacuation Flights:**

The United States Embassy in El Salvador continues to coordinate U.S. government evacuation flights from the international airport in El Salvador. These flights are for U.S. citizens and Lawful Permanent Residents only. While the exact cost of the flights has not been determined, the price should be comparable to a full-fare economy commercial flight available before the COVID-19 outbreak.

You must fill out this form ([CLICK HERE](#)) as soon as possible if you want to be contacted by phone or email when evacuations flights become available. Please do not call the U.S. Embassy to place your name on the list for possible evacuation flights. Evacuation flight departure times and destinations within the United States are subject to change without notice.

**The U.S. Embassy will continue to provide emergency services to U.S. citizens.**

### **All travelers should be aware of the following:**

- Anyone with flu-like symptoms will not be allowed to board a flight. Travelers exhibiting flu-like symptoms should not come to the airport. These individuals should self-quarantine and seek medical attention if their symptoms worsen.

- We strongly recommend U.S. citizens utilize a private taxi service (yellow cab) to transit to the airport. The Government of El Salvador has authorized the use of these taxi services during the nation-wide quarantine. We suggest travelers carry additional cash for their trip to cover any unexpected expenses.
- Normal services at the airport are closed. Please take snacks, food, and water that you may need for your trip.
- The airlines will provide documents confirming your flight. Please print this letter and a copy of your ticket to present at checkpoints when traveling to the airport.
- Normal services at the airport are closed. Please take snacks, food, and water that you may need for your trip.
- We suggest travelers carry additional cash for their trip to cover any unexpected expenses.

The U.S. Embassy in El Salvador will provide more information as it becomes available. **For the most up-to-date information, go to: <https://sv.usembassy.gov/covid-19-information/>.**

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## EQUATORIAL GUINEA

The Department of State is currently **not** organizing an evacuation of American citizens from Equatorial Guinea. However, in the event that opportunity becomes available, we are asking you to let us know now if you are interested in being contacted. If flights become available and you choose not to accept the flights, we will not be able to guarantee any future flights.

Please send an email to [MalaboConsualr@state.gov](mailto:MalaboConsualr@state.gov) with the subject line “**Return Travel to the U.S.**” Please include the following information for each U.S. citizen or U.S. legal permanent resident guardian accompanying minor children in your family or group:

- Full name as it appears on your passport
- Citizenship (only for Legal Permanent Residents of the U.S.)
- Date of birth
- Passport number
- Date of passport issuance and expiration
- Email address and contact phone number
- Current location
- Desired onward destination in the U.S.

We will contact you if a repatriation flight is being arranged and provide you with logistical information, including its cost per seat. It is important to note that these seats are traditionally offered at-charge on a first-come, first-serve basis to U.S. citizens and, space permitting, for qualifying non-citizen dependents. Private American citizens seeking to depart are required to sign a promissory note and will be billed at a later date for the cost of the flight.

Interested parties should verify that their passports and other documentation are current and valid for at least six months from today’s date.

Effective “March, 16, 2020”, U.S. Embassy Malabo has suspended routine consular services until further notice. For emergency American Citizens Services, including emergency passports, please contact us at [malaboconsular@state.gov](mailto:malaboconsular@state.gov) with your name, U.S. passport number, date of birth, and your phone and email contact. Please follow-up with a phone call to +240 555 516-008.

**For the most up-to-date information, go to: <https://gg.usembassy.gov/covid-19-information/>.**

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## **ETHIOPIA**

### **The U.S. Embassy in Ethiopia continues to provide services to U.S. citizens.**

The U.S. Embassy is monitoring the current situation in Ethiopia. The Embassy is aware of the hardships that travel restriction and flight cancellations are creating for U.S. citizens who need to get United States. We are exploring all options to address the current travel disruptions. If you have not done so, please enroll in the Department of State’s Smart Traveler Enrollment Program (STEP) so U.S. Embassy Addis Ababa can contact you with updated information and in an emergency.

**Thank you to all who provided the information necessary to express interest in the private charter which may be run by Ethiopian Airlines from Antananrivo to Addis Ababa on Tuesday March 31 leaving at 14:30 and arriving at 19:10.** Again, there are no guarantees the flight will run nor that a seat will be available. Priority considerations are given to older adults, people with underlying health conditions (such as diabetes or heart and lung disease), minors traveling without a parent or legal guardian, as well as other adults in need of medical assistance. The Embassy will contact you with updates.

Madagascar has declared a state of health emergency and placed restrictions on movement as well as instituted a curfew. Amcits have reported issues due to the restrictions.

Although there are no new entry/exit restrictions at this time, the situation could change very rapidly. We strongly encourage you to continue working with your airline and/or travel arranger.

In accordance with United States State Department worldwide regulations in place due to COVID-19 and in line with the Government of Ethiopia's efforts to prevent the spread of COVID-19, the Consular Section of the U.S. Embassy in Addis Ababa has temporarily closed. This includes all routine American Citizen Services, such as passport renewals, processing of Consular Reports of Birth or Death Abroad, notarial, and authentications.

If you have an emergency, for example your passport has been lost or stolen and you have a confirmed flight to the United States, please email us at [AddisACS@state.gov](mailto:AddisACS@state.gov) explaining your emergency. We will be monitoring this email box and will respond as soon as possible.

**For the most up-to-date information, go to: <https://et.usembassy.gov/covid-19-information/>.**

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## FINLAND

On March 25, 2020, the Government of Finland announced movement restrictions on entry to and departure from the Uusimaa region. These restrictions will be in effect for the period of March 27 to April 19, 2020. The official announcement may be viewed on the Government of Finland's [website](#).

### GAMBIA (Updated 3/25 - 1:30 pm):

If you are a U.S. Citizen and would like to be notified of commercial flights or evacuation options leaving from The Gambia, please provide your information by filling out the online form: <https://tinyurl.com/u6bes4y>.

The government of The Gambia has closed borders and Gambian airspace and implemented quarantine measures to reduce the spread of COVID-19. Travelers should be prepared for travel restrictions to be put into effect with little or no advance notice.

Effective March 17, 2020, U.S. Embassy Banjul has suspended routine consular services. For emergency American Citizens Services, including emergency passports, please visit our website for additional information <https://gm.usembassy.gov/>.

### GHANA (Current as of 3/25):

On March 25, 2020, with the strong support of the Government of Ghana, the U.S. Embassy in Accra facilitated the return to the United States of 305 American citizens from Ghana to the United States.

If and when additional flights become available, the Embassy will provide instructions to American citizens in Ghana through the Smart Traveler Enrollment Program (STEP), the U.S. Embassy website and social media platforms on Facebook, Twitter, and Instagram.

If you are interested in being contacted in the event that additional flights or repatriation flights to the United States are scheduled, please send an email to [ACSAccra@state.gov](mailto:ACSAccra@state.gov) with the subject line **“Return Travel to the U.S.”** and include the following information for each U.S. citizen or U.S. legal permanent resident guardian accompanying minor children in your family or group:

- Full name as it appears on your passport
- Citizenship (only for Legal Permanent Residents of the U.S.)
- Passport number

- Date of birth
- Date of passport issuance and expiration
- Email address and contact phone number

Please do not call the Embassy to confirm receipt of your email; we will contact you if a flight is arranged and you are confirmed for a seat on one of these flights. In the event these flights are full and there is still demand, we will make every effort to arrange additional flights. Unless you receive an email from U.S Embassy Accra confirming your flight, please do not come to the Embassy or go to the airport in Accra.

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## GERMANY

U.S. citizens who are considering a return to the United States are urged to make travel arrangements as soon as possible and while flights are still available. Some airlines continue to operate but do so on a greatly reduced schedule. Transportation links to international destinations, including the United States, are becoming increasingly limited. Travelers should be prepared for the possibility that air carriers may further reduce or eliminate currently available commercial flight options with little advance notice. The most up-to-date information on German border and airport control measures can be found here: [German MoI – FAQ](#)

As of March 25, Germany has implemented temporary border closures along its borders with Austria, Switzerland, France, Luxembourg, and Denmark. Crossing of registered commuters will be allowed to continue.

On March 22, the German government imposed further restrictions on public life for at least two weeks. The restrictions include:

- No public gatherings (more than two persons) are permitted. Police at the state level will enforce regulations.
- Travel to work, emergency care, shopping for groceries/essentials, doctor visits, and individual outdoor exercise are all permitted activities.
- Restaurants may only deliver or provide take-out.
- Personal hygiene services (hairdressers, beauty salons, massage studios, tattoo studios, etc.) are closed.
- Businesses deemed as essential must adhere to distance and hygiene standards.

The U.S. Embassy urges U.S. citizens to enroll in the [Smart Traveler Enrollment Program \(STEP\)](#) to receive security updates and to follow all German official health guidance. Please reference the German Ministry of Interior website [here](#) for the latest guidance.

For emergency American Citizens Services, including emergency passports, please contact the Embassy or appropriate Consulate General.

**For the most up-to-date information, go to: <https://de.usembassy.gov/covid-19-information/>**

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## GUATEMALA

The U.S. Embassy in Guatemala is coordinating with commercial carriers and the Guatemalan government to facilitate additional commercial flights from Guatemala City to the United States (see participating airlines below). We urge U.S. citizens and legal permanent residents wishing to travel to the United States to contact these airlines **directly** and immediately to make a booking. Please do **\*not\*** contact the U.S. Embassy to make a reservation. Please also continue to monitor U.S. Embassy online accounts ([Website](#), [Twitter](#), [Facebook](#)) for updated information.

**Eastern Airlines** has added flights from Guatemala City to the United States to its schedule. Please contact Eastern Airlines directly at <https://goeasternair.com> to make reservations.

**Global Guardian Airline** is currently accepting inquiries from U.S. citizens and legal permanent residents to gauge passenger interest in possible flights from Guatemala City to the United States. Please contact Global Guardian Airline directly by email at [operationscenter@globalguardian.com](mailto:operationscenter@globalguardian.com) in order to communicate your interest in a possible flight.

**\*\*Please note: Since all flights will depart from La Aurora airport in Guatemala City, we urge travelers with confirmed bookings who are currently outside of the Guatemala City metro area to immediately travel to Guatemala City. Your travel must comply with the curfew requirements set by the Government of Guatemala. Remember that public transportation is suspended, so you should explore private options such as shuttles or ride-share options to arrive to Guatemala City.**

**\*\*Please note: Anyone with flu-like symptoms will not be allowed to board a flight and should not to come to the airport.**

All U.S. government-coordinated charter flights from Guatemala City to the United States are now fully booked and the U.S. Embassy is in the process of contacting confirmed passengers for Wednesday's flights.

The U.S. Embassy urges all interested travelers to continue to provide your information at the following link: <https://bit.ly/3adnsD1> (even if you have already submitted your information via email). By providing your information you support the process of the U.S. Embassy informing commercial carriers of the continued passenger demand for transportation from Guatemala to the United States.

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## HAITI

**The U.S. Embassy in Haiti continues to provide emergency services to U.S. citizens.**

The U.S. Embassy in Haiti is working closely with the State Department Repatriation Task Force to assist U.S. citizens who wish to depart Haiti, while observing the Haitian Government's measures to contain the spread of COVID-19. To aid these efforts, we have created a new public facing mailbox in order to address your concerns. For all queries related to returning to the United States, please email [PortauPrinceUSCitizen@state.gov](mailto:PortauPrinceUSCitizen@state.gov).

Your email message should include the following information:

- Your full name as spelled in your passport
- Information we can use to contact you now – a current phone number and email address.
- Your date of birth (MM/DD/YYYY)
- Your passport number, and its date of issuance and expiration. If it is not a U.S. passport, please note the country that issued it. Please also note any non-U.S. citizen immediate family members traveling with you.
- Please note your current location (city and country) and any special needs you may have, such as medical issues.

JetBlue and Eastern are authorized to operate flights from Port au Prince to the United States on 3/25 and 3/26. Complete information on schedules, pricing and how to book are available at <https://www.jetblue.com/> and <https://goeasternair.com/>.

It is not known at this time if airlines will be authorized additional flights after these dates. Where commercial departure options remain available, U.S. citizens should arrange for immediate return to the United States, unless they are prepared to remain abroad for an indefinite period.

Travelers should be prepared to present proof that they have purchased a ticket to be allowed entry to the Toussaint Louverture Airport in Port-au-Prince. Please also understand that luggage is limited to only four bags per passenger.

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## HONDURAS

**The U.S. Embassy in Honduras continues to provide emergency services to U.S. citizens.**

The U.S. government has arranged a variety of options for evacuation flights from Honduras to the United States. We continue to work with U.S. carriers and others to increase the number of evacuation flights available. Your safety is our highest priority.

As of March 25, 2020, there are commercial flights available from Honduras to the United States on United Airlines and American Airlines, but there is no guarantee these flights will continue beyond currently scheduled flights. **If you plan to return to the United States, please make arrangements to do so now.**

If you are already on our list for USG-coordinated flights and receive a call about seats available, be prepared to make a decision immediately. Individuals evacuated on a U.S. government-coordinated transport, including charter and military flights, must sign an Evacuee Manifest and Promissory Note (Form DS-5528) prior to departure. You can find more information on promissory notes here: <https://travel.state.gov/content/travel/en/international-travel/emergencies/for-evacuated-citizens.html>.

The following organization continues to schedule charter flights from San Pedro Sula and have availability. U.S. travelers are encouraged to reach out directly to make flight arrangements.

**Eastern Airlines**

**Contact Info**

Three Flights currently scheduled:

**March 27, 2019**

**San Pedro Sula, Honduras (SAP) – Miami (MIA) 240 Seats Available**

<https://goeasternair.com/>

Phone: +18552167601 with extended hours until 1:00am EST

**March 28, 2019**

**San Pedro Sula, Honduras (SAP) – Miami (MIA) 240 Seats Available**

**March 29, 2019**

**San Pedro Sula, Honduras (SAP) – Miami (MIA) 240 Seats Available**

Flight #551

Departing 1:00pm from San Pedro Sula

Arriving Miami 4:45pm

Below is the list of confirmed flights from United Airlines:

<b>Origin</b>	<b>Destination</b>	<b>Date and Time</b>	<b>How to purchase ticket</b>
Tegucigalpa	Houston IAH	March 25, 12:35PM	<a href="mailto:ventas.tgu@united.com">ventas.tgu@united.com</a> <a href="https://wa.me/50498992976">https://wa.me/50498992976</a>
	Houston IAH	March 26, 12:35PM	

<b>Origin</b>	<b>Destination</b>	<b>Date and Time</b>	<b>How to purchase ticket</b>
San Pedro Sula	Houston IAH	March 25, 12:35PM	<a href="mailto:ventas.sap@united.com">ventas.sap@united.com</a> <a href="https://wa.me/50498992978">https://wa.me/50498992978</a>
	Houston IAH	March 26, 12:35PM	

The following organizations below continue to schedule charter flights from Roatan and San Pedro Sula and have availability. U.S. travelers are encouraged to reach out directly to make flight arrangements.

Global Guardian	College View Church
<p>Global Guardian: Two flights scheduled for today, Tuesday, 24 March 2020 at 3pm local:</p> <ol style="list-style-type: none"> <li><b>Roatan, Honduras</b> – 150 seats available</li> <li><b>San Pedro Sula, Honduras (SAP)</b> – 150 seats available</li> </ol> <p>One flight scheduled for Wednesday, 25 March at time to be determined in <b>San Pedro Sula, Honduras (SAP)</b> – 150 seats available</p> <p>Travelers have also expressed interest in a flight from Tegucigalpa for a date in the near future.</p> <p>Contact Info: Email: <a href="mailto:operationscenter@globalguardian.com">operationscenter@globalguardian.com</a></p> <p><b>24/7 Operations Center</b> <b>Phone: +1 (703) 566 9481</b></p>	<p>College View Church in Lincoln Nebraska the aircraft will seat 150 people – about 100 seats are still available Departing San Pedro Sula at 8:00 AM on Wednesday 3/25</p> <p>Email: <a href="mailto:michael.paradise@collegeviewchurch.org">michael.paradise@collegeviewchurch.org</a></p> <p>Phone: +1 (402) 416-0496</p>

**American Airlines is offering direct flights from Tegucigalpa, San Pedro Sula, and Roatan to Dallas Fort Worth International, TX. U.S. citizens may book flights through the following means: [www.aa.com](http://www.aa.com) +504 800 2791 9363**

**United Airlines is offering direct flights from Tegucigalpa, San Pedro Sula, and Roatan to Houston, IAH. United confirms new flights will be added frequently.**

U.S. citizens may book flights through the following means:

[www.united.com](http://www.united.com)  
<https://wa.me/50498992978> (San Pedro Sula)  
<https://wa.me/50498992976> (Tegucigalpa)  
+1 800 864 8331  
+1 800 421 4655  
+504 800 2791 9489

**For the most up-to-date information, go to: <https://hn.usembassy.gov/u-s-citizen-services/security-and-travel-information/>.**

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## HUNGARY

Budapest's Liszt Ferenc airport remains open.

For departing passengers with cancelled flights, travelers should check carrier schedules for the latest updates and work directly with the carrier or travel agent to arrange or reschedule travel. **For the latest information regarding flights departing Budapest, please visit the airport's website which is updated continuously.**

**As of March 13, the U.S. Embassy in Budapest will offer only limited American Citizens and visa services.** All previously scheduled American Citizen Services appointments through the end of March are cancelled. In case you need to travel to the U.S. before March 31, please come to the Embassy to submit an application for an emergency passport. Official hours for emergency passport applications: Monday – Friday 8:30 – 9:30 and 13:00 – 14:00. Passport pick up: Monday – Friday 16:00 – 16:30. No previously scheduled appointment is necessary.

U.S. citizens who are considering returning to the United States should work with their airlines to make travel arrangements while flights are still available. In case commercial transportation options cease to be available, we are compiling a list of persons seeking to leave Hungary.

Please provide your name and contact information to our email address: [HungaryUSCitizen@state.gov](mailto:HungaryUSCitizen@state.gov) so we can contact you as soon as we have any updates.

Your email message should include the following information:

- Your full name as spelled in your passport.
- Information we can use to contact you now – a current phone number and email address.
- Your date of birth (MM/DD/YYYY).
- Your passport number, and its date of issuance and expiration. If it is not a U.S. passport, please note the country that issued it. Please also note any non-U.S. citizen immediate family members traveling with you.
- Please note your current location (city and country) and any special needs you may have, such as medical issues.

**For the most up-to-date information, go to: <https://hu.usembassy.gov/covid-19/>.**

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## INDIA

On March 24, Indian Prime Minister Modi announced a nationwide curfew through April 15, 2020 in order to prevent the spread of COVID-19. While the exact parameters of the curfew are still unclear, U.S. citizens should cooperate by sheltering in place. U.S. Citizens are required to comply with Indian law and obey directions from law enforcement officers. We are in contact with the Indian government to emphasize the need for hotels to continue to lodge U.S. citizens.

The U.S. Mission to India continues to work with the U.S. Department of State and airline companies to arrange flights from India to the United States for U.S. citizens. Once these flights are arranged, we will work with the Indian government to arrange to the greatest extent possible safe passage to airports for U.S. citizens.

We know there is great interest from U.S. citizens in obtaining assistance to depart India, and we are working to support necessary arrangements. We will provide daily updates about our efforts via the Smart Traveler Enrollment Program (STEP) application. We urge U.S. citizens to enroll in STEP at [www.step.state.gov](http://www.step.state.gov) in order to receive critical information from the Embassy concerning flight opportunities. Our Embassy and Consulates continue to take phone calls and emails from U.S. citizens currently in India, but the best way to ensure you are informed, should flight opportunities become available, is to enroll in the STEP application.

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## JAMAICA

The Government of Jamaica closed air and seaports to arriving aircraft and ships on March 21, 2020, and many airlines have reduced or canceled flights from Jamaica to the United States. We cannot predict if, or for how long, the Jamaican government may extend these orders. **U.S. citizens planning to leave Jamaica using commercial travel options should do so immediately.**

The Government of Jamaica closed air and seaports to arriving aircraft and ships on March 21, 2020, and many airlines have reduced or canceled flights from Jamaica to the United States. We cannot predict if, or for how long, the Jamaican government may extend these orders. **U.S. citizens planning to leave Jamaica using commercial travel options should do so immediately.**

**The following is an updated list of commercial flights out of Jamaica to the United States.** This is the best information we have at the time of sending this message, and flights could change. Please work with your airline to make travel arrangements while flights are still available. U.S. citizens who choose to remain in Jamaica should prepare to do so for an indefinite period of time.

### **MONTEGO BAY (MBJ) – March 25<sup>th</sup>**

<b>Airline</b>	<b>Departure Time</b>	<b>Destination</b>
Delta	1:25 P.M.	Atlanta (ATL)
American	2:32 P.M.	Charlotte (CLT)
JetBlue	2:40 P.M.	New York (JFK)

American	2:44 P.M.	Miami (MIA)
Spirit	3:20 P.M.	Fort Lauderdale (FLL)

**MONTEGO BAY (MBJ) – March 26<sup>th</sup>**

Airline	Departure Time	Destination
JetBlue	10:57 A.M.	Fort Lauderdale (FLL)
JetBlue	12:41 P.M.	Orlando (ORL)
American	12:57 P.M.	Miami (MIA)
Delta	1:25 P.M.	Atlanta (ATL)
JetBlue	2:40 P.M.	New York (JFK)

**KINGSTON (KIN) – March 25<sup>th</sup>**

Airline	Departure Time	Destination
American	1:58 P.M.	Miami (MIA)

**KINGSTON (KIN) – March 26<sup>th</sup>**

Airline	Departure Time	Destination
JetBlue	8:51 A.M.	Fort Lauderdale (FLL)
JetBlue	9:14 A.M.	New York (JFK)
American	1:58 P.M.	Miami (MIA)

**JORDAN**

Effective March 16, at 11:59 pm, Queen Alia Airport in Amman closed for passenger flights until further notice. However, the following airline is striving to provide a flight out of Jordan for U.S. citizens:

- Qatar Airways: Amman to Doha to U.S. on March 27 at 1:00 AM.

Travelers must purchase tickets on this flight directly through a dedicated travel agency. Those wishing to purchase tickets should fill out a [travel request form](#) by 10:00 a.m. on March 25. The travel agency will then contact travelers on a first-come, first-served basis by March 26 to discuss the travel request.

Ticket pricing is set by the airlines and will be communicated at the time of booking. The tickets are estimated to cost between \$1800 and \$2300 per one-way ticket to Doha for Qatar Airways. The travel agency will only be able to make flight reservations for first point of entry to the U.S. Onward flights within the U.S. must be purchased separately by the traveler. Information about transportation to Queen Alia International Airport will be provided to ticket holders at a later time. Ticket holders must be prepared to secure their own transportation to the airport. Ticket holders also must be prepared to be medically screened prior to boarding any flight.

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## KUWAIT

**The U.S. Embassy has been informed of a commercial Kuwait Airways flight for U.S. citizens departing Kuwait International Airport on Friday, March 27, 2020 at 10:00am to New York City (JFK International Airport).** The U.S. Embassy in Kuwait is working with airlines to potentially arrange additional flights to the United States, but this is currently the only confirmed flight.

**If you want to depart on this flight and are willing to pay the cost of the airfare to Kuwait Airways, please email the information below to [KuwaitEvac@state.gov](mailto:KuwaitEvac@state.gov) by 2:00pm today (Wednesday, March 25).** The flight will be filled in the order that the emails are received, and priority will be given to elderly and minor travelers. Please do not call the Embassy to confirm receipt of your email; we will contact you if your name was forwarded to Kuwait Airways.

In your email please provide the following for each passenger:

- Full name
- Copy of passport biodata page
- Citizenship
- Copy of tourist visa (if you do not have Kuwait residency)
- Kuwait civil ID number (if applicable)
- Date of birth
- Email address
- Phone number

Kuwait Airways will contact passengers directly to collect payment; we do not currently know how much the airfare will cost. You will be responsible for all arrangements and costs (lodging, onward destination or local transportation, etc.).

Please note that you will not be able to board this flight if you have a travel ban imposed by the government of Kuwait.

Unless you are contacted by Kuwait Airways for payment, do not go to the airport on Friday morning. Only those with confirmed tickets from Kuwait Airways will be permitted to fly.

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## LIBERIA

The Department of State and U.S. Embassy Monrovia have very limited availability for U.S. citizens on a charter medical flight which will depart Roberts International Airport at approximately midnight tonight (3/25) and fly to Dulles International Airport near Washington D.C. Priority consideration will be given to older adults, people with underlying health conditions (such as diabetes or heart and lung disease), as well as other adults in need of medical assistance.

All passengers will need to reimburse the U.S. Government for the flight at a later date. A promissory note for approximately \$1,300 must be signed before boarding. No cash or credit card payments will be accepted. You will be responsible for any arrangements or costs (lodging, onward destination or local transportation, etc.) beyond your initial destination in the USA. Exact departure time and routing are subject to change. Luggage will be limited to two bags per person, 20 KG maximum.

This is a medical evacuation flight. There will be COVID-19 patients in a medically approved, isolated part of the plane. In addition, there is another patient in intensive care unrelated to COVID-19.

**Actions to Take:** If you are interested in possible inclusion on this flight, email the information below to [EVACMonrovia@state.gov](mailto:EVACMonrovia@state.gov). Please do not call the embassy; we will call or email you if you are confirmed for a seat on the flight.

In your email to [EVACMonrovia@state.gov](mailto:EVACMonrovia@state.gov), provide the following information:

- Full name as it appears on your passport
- Citizenship
- Date of birth
- Passport Number
- Passport Expiration Date
- Your weight
- Phone number
- Name of emergency contact not traveling with you
- Email address
- Medical condition

**Unless you receive an email from the U.S. Embassy confirming your flight, please do not come to the embassy or the airport. Only those with email confirmations will be permitted to fly tonight (3/25).**

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## MADAGASCAR

The State Department continues to explore all options to help American citizens evacuate.

Thank you to all who provided the information necessary to express interest in the private charter which may be run by Ethiopian Airlines from Antananarivo to Addis Ababa on Tuesday March 31 leaving at 14:30 and arriving at 19:10. Again, there are no guarantees the flight will run nor that a seat will be available. Priority considerations are given to older adults, people with underlying health conditions (such as diabetes or heart and lung disease), minors traveling without a parent or legal guardian, as well as other adults in need of medical assistance. The Embassy will contact you with updates.

Madagascar has declared a state of health emergency and placed restrictions on movement as well as instituted a curfew. Amcits have reported issues due to the restrictions.

On March 20, the Government of Madagascar suspended all international air travel for 30 days. The U.S. Embassy is exploring all options for U.S. citizens who remain in Madagascar and wish to leave.

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## MALAWI

**The U.S. Embassy in Malawi continues to offer emergency services to U.S. citizens. Although there are no new entry/exit restrictions at this time, this could change rapidly.** The Malawian government has announced increased screenings at its two international airports – Kamuzu International Airport (KIA) in Lilongwe and Chileka International Airport (CIA) in Blantyre. The Ministry of Health has intensified its screening of incoming passengers using a questionnaire that all arriving passengers need to complete. The questionnaire requests information on recent travel history and the presence of current symptoms of COVID-19. There are health teams stationed at the arrival sections of both airports and the screening includes a thermal scanner to check body temperature at KIA.

Many travelers worldwide have reported unexpected flight cancellations and limited flight availability. If your travel has been disrupted, please contact your airline.

**For the most up-to-date information, go to: <https://mw.usembassy.gov/covid-19-information/>.**

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## MOROCCO

During this time, **the Consular Section of the U.S. Consulate General in Casablanca is providing emergency services only.** If you require an emergency service, please write to [ACSCasablanca@state.gov](mailto:ACSCasablanca@state.gov).

We understand the challenges that the rapidly evolving international response to the COVID-19 pandemic has caused U.S. citizens seeking to return to the United States. We are monitoring closely developments and will share additional information as it becomes available.

On March 17, 2020, the Ministry of Interior announced that foreigners who recently entered Morocco and were unable to depart the country within 90 days due to the closure of borders and airspace will be permitted to exit without a fine (when the borders and airspace reopen), even if they are not in possession of an extension to reside in the county beyond 90 days. Similarly, the Government of Morocco will continue to honor the residency cards of foreigners that expire

during this period. At this time, the government is not processing requests for obtaining, renewing, or extending residency cards until further notice.

As a reminder, the Government of Morocco has announced a “Health State of Emergency,” which will remain in effect until **April 20**, as part of its emergency measures to limit the spread of COVID-19. During this period, movement during the day should be limited to work, shopping, medical care, purchasing medicine/medical supplies, and emergency situations only. Train and intra-city bus service has been suspended and a curfew has also been put into place. During the 6 PM to 6 AM curfew, movement restrictions will be strictly enforced. All regularly scheduled commercial flights to and from Morocco are suspended indefinitely.

The American Citizen Services office is maintaining a list of U.S. citizens in Morocco who have been unable to return to the United States due to the suspension of regularly scheduled commercial flights from Morocco. If this situation applies to you, please email us at [ACSCasablanca@state.gov](mailto:ACSCasablanca@state.gov).

**For the most up-to-date information, go to: <https://ma.usembassy.gov/25161/>.**

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## MOZAMBIQUE

In response to the increasingly limited commercial options for departing Mozambique due to the global impact of COVID-19, the U.S. Embassy is coordinating a flight with a commercial airline to depart Mozambique on March 30, 2020 with a destination of Dulles International Airport (IAD) just outside of Washington, DC.

A limited number of seats will be available to private U.S. citizens, Lawful Permanent Residents, and their immediate families. (The Embassy will continue to send out notices about this flight to ensure all U.S. citizens in Mozambique are aware. If you have already followed the instructions below, there is no need to take further action.)

**If you are planning on returning to the United States but have been unable to obtain space on a commercial flight, please contact [MaputoUSCitizens@state.gov](mailto:MaputoUSCitizens@state.gov) with the names of your immediate family members who are traveling.** Please provide contact information including phone and e-mail.

On the evening of March 25, 2020, the Embassy will learn how many seats are available on the flight and will contact the corresponding number of U.S. citizens and their immediate families in the order they appear on the list.

If you are contacted, you will have 24 hours to contact the airline and pay for your seats. The Embassy will continue this process of contacting those on the list until all seats are sold out.

Ensure that your travel documents are valid. If you need to arrange an emergency passport or notarial service, please [schedule an appointment](#).

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## NAMIBIA

### **The U.S. Embassy in Namibia continues to provide emergency services to U.S. citizens.**

We recognize this has been a challenging period for many of our fellow Americans, particularly those of you seeking to depart Namibia as commercial flights have been cancelled or suspended.

The U.S. Embassy in Windhoek is currently researching potential flights to return U.S. citizens from Namibia to the United States. However, there is no flight currently scheduled. In the event that an opportunity becomes available, we are asking you to let us know now if you are interested in being contacted. Please fill out this [Repatriation Form](#) for each individual who would be interested in a repatriation flight organized by the U.S. Embassy.

If you complete the above form, we will contact you if a repatriation flight is being arranged and provide you with logistical information, including its cost per seat. It is important to note that these seats are traditionally offered on a first-come, first-serve basis to U.S. citizens and, space permitting, for qualifying non-citizen dependents.

Interested parties should verify that their passports and other documentation are current and valid for at least six months from today's date. For emergency American Citizen Services, including emergency passports, please visit our website for additional information at <https://na.usembassy.gov/u-s-citizen-services/>

**For the most up-to-date information, go to: <https://na.usembassy.gov/covid-19-information/>.**

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## NICARAGUA

### **The U.S. Embassy in Nicaragua continues to provide emergency services to U.S. citizens.**

As of March 25, 2020, AeroMexico is the only international carrier serving Nicaragua that has not announced plans to suspend service. AeroMexico does not have direct flights to the United States from Nicaragua, but does fly five times per week from Managua to Mexico City with connecting service to Miami, Florida and other U.S. cities. There is confirmed seat availability on outbound AeroMexico flights through April 7, 2020.

Other international airlines have suspended service to/from Managua or will soon do so:

- Spirit Airlines and Copa Airlines suspended their operations March 24, 2020
- American Airlines will suspend service beginning March 27, 2020
- Avianca and Delta Airlines will suspend service after their last flights on March 28, 2020
- United Airlines will suspend service after its last flight on March 31, 2020

Other airlines have suspended or may soon suspend service from Nicaragua. U.S. citizens planning to leave Nicaragua should contact the airlines operating out of Nicaragua directly for updates on flight cancellations and suspension of services. Airline contact information is available on the Managua airport website: <https://www.eaai.com.ni/en/aerolines-internationals>

Call centers may have long wait times so airline websites may be the most convenient method for making reservations. **U.S. citizens in Managua should also consider going directly to Managua International Airport to purchase tickets.**

**For the most up-to-date information, go to: <https://ni.usembassy.gov/covid-19-information/>.**

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## NIGERIA

Effective March 23 - April 23 Murtala Muhammed Airport in Lagos and Nnamdi Azikwe International Airport in Abuja will be closed to all international flights, except emergency flights. All international airports in Nigeria are closed. Additionally, the Government of Nigeria advised all Abuja and Lagos residents to stay home.

On March 21, the Nigerian Civil Aviation Authority (NCAA) announced that – effective March 23 at 23:00 to April 23 23:00 – Murtala Muhammed Airport in Lagos and Nnamdi Azikwe International Airport in Abuja will be closed to all international flights, except emergency flights. All international airports in Nigeria are closed.

For U.S. citizens who have expressed an interest in returning to the United States, we are reviewing your information. You will receive a message once your information has been entered into our tracker and/or if we have additional questions. **Please do not resend the message.**

At present, there are no *scheduled* U.S.-chartered flights. However, we are actively exploring options and attempting to secure flights given the multitude of global airport closures and travel restrictions. We will e-mail U.S. citizens immediately once we have flight details, routes, and costs.

U.S. citizens who are interested in returning to the United States, but have not contacted us yet, should email the information below immediately.

Please note that any possible evacuation flights would be at the expense of the traveler(s).

**If you are a U.S. citizen and are interested in returning to the United States, please send ALL of the following details to [AbujaACS@state.gov](mailto:AbujaACS@state.gov) OR [LagosACS@state.gov](mailto:LagosACS@state.gov) with the subject line “Return Travel to U.S.:**

- Name of U.S. Citizen:

- Date of Birth of U.S. Citizen:
  - PPT # of U.S. Citizen:
  - Contact Phone Number:
  - Contact Email:
  - Current Location:
  - If there are multiple U.S. citizen children traveling, please provide the above information for each U.S. citizen child:
  - If the U.S. Citizen is a minor, please provide the following information for the one parent who will travel with the child:
    - Name and DOB of Parent:
    - Citizenship of Parent:
    - Is traveling parent a lawful permanent resident of the United States: Yes or No
    - PPT Number of Parent:
    - Total number of travelers:
- 

## PANAMA

**The U.S. Embassy in Panama continues to provide emergency services to U.S. citizens.**

**The Embassy is working to find evacuation options via commercial humanitarian and military flights for those U.S. Citizens wishing to depart Panama.** There are no guarantees of these flights or the space available.

There is a U.S. military air flight scheduled for March 30 with a very limited number of seats available; we are in the process of notifying individuals who have already expressed interest in being evacuated from Panama about this flight. Additional Department of Defense flights are projected through April 9, with limited seating.

Availability will be based upon **first-come first-served basis** and will require a **financial commitment in the form of a repatriation loan** for the State Department calculated one-way fare to the destination of the aircraft, which is **NOT negotiable**.

Please express your interest in consideration for potential evacuation flights by emailing: [PanamaCityUSCitizen@state.gov](mailto:PanamaCityUSCitizen@state.gov).

**Effective Tuesday, March 24, Panama expanded a nationwide curfew from 5:00 p.m. to 5:00 a.m. Decree 504 establishes that people who break health regulations and quarantines will receive fines between \$50,000 to \$100,000, and this includes sending files to penal authorities in order to protect the population.**

Effective at 11:59 p.m. on Sunday, March 22, Panama suspended all commercial flights into and out of Panama for at least 30 days. There will be exceptions for cargo, humanitarian, medical supplies, and government aircraft flights. Any U.S. Citizens remaining in Panama should be prepared to remain indefinitely.

For those U.S. citizens unable to depart Panama, the Panamanian Tourism Authority has confirmed that certain hotels and tourist accommodations remain open for those foreign visitors already in Panama and unable to depart the country. Questions about accommodations can be directed to the Tourism Authority at 6330-2520 or [contacto@atop.gob.pa](mailto:contacto@atop.gob.pa).

**For the most up-to-date information, go to: <https://pa.usembassy.gov/covid-19-information/>.**

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## PARAGUAY

**The U.S. Embassy in Paraguay continues to provide emergency services to U.S. citizens.**

The Paraguayan government has announced all international borders will close to travel from March 25 to March 29. Cargo will still be permitted to cross the borders. Commercial flights have been suspended at all Paraguayan airports until April 12, with limited exceptions for repatriation flights.

The government of Paraguay has implemented enhanced screening and quarantine measures to reduce the spread of COVID-19. From March 20 to March 28, the Government of Paraguay has [ordered](#) all persons in Paraguay to remain in their homes except for necessary travel to obtain food, medical care, or cleaning supplies. The order includes limited exceptions for the preservation of life, health, safety, or security. The Paraguayan [Ministry of Health](#) requests all persons who have been potentially exposed to COVID-19 and/or have a fever, cough, or difficulty breathing, dial 154.

**For the most up-to-date information, go to: <https://py.usembassy.gov/covid-19-information/>.**

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## PERU

**U.S. Embassy Lima continues to provide emergency American Citizen Services.**

As of 5:00PM today (3/25) U.S. Embassy Lima has repatriated over 1000 Americans from Peru. Senior U.S. officials maintain constant communication with the Government of Peru and are working around the clock to secure authorization for more repatriation flights tomorrow, as well as authorization for U.S. citizens in other parts of Peru to travel to Lima by land or air.

Today we had our first flight from Cusco to Miami (via Lima). We scheduled a flight from Iquitos to Miami and will continue to arrange travel options from other cities in Peru. Please note that we cannot arrange connecting flights in the United States. Once you have been repatriated,

it is your responsibility to arrange your travels from your repatriation point to your final destination

Today's (3/25) flights were booked with humanitarian priority individuals, including older adults, people with underlying health conditions, minors traveling without a parent or legal guardian, and other adults in need of medical assistance. Please do not travel to the airport until you have received an official communication from the U.S. Embassy with confirmed flight details.

We understand the quarantine makes movements to the airport difficult. The U.S. Embassy continues to negotiate those details with the Peruvian government and local authorities so that U.S. Citizens have safe and unhindered passage to the airports.

We continue to engage at the highest level to ensure that repatriation flights continue so that we can get our U.S. citizens home to their families and friends. If you have not yet contacted us and are interested in an evacuation/repatriation flight, please e-mail [LimaACS@state.gov](mailto:LimaACS@state.gov) with the subject line "Flight Registration: LAST NAME, FIRST NAME."

In your e-mail please provide the following for each traveler:

- Full name
- U.S. Passport number
- Date of birth
- Gender
- E-mail address
- Phone number
- Current location and address

If you have already provided your information to [LimaACS@state.gov](mailto:LimaACS@state.gov) or [CuscoACS@state.gov](mailto:CuscoACS@state.gov), we will contact you with instructions once we have additional guidance. Please do not send repeat emails.

You will receive an e-mail from the Embassy once you are added to a flight manifest. Please note, flights are not free, but you will not be asked to pay up front. See [here](#) for more details on costs and the promissory note process.

Only confirmed passengers may board flights. If you do not receive an email confirming you are on the flight manifest, please do not go to the airport.

U.S. citizens not in Lima or Cusco who are interested in charter flights should shelter in place until receiving flight information and transportation details from the Embassy. The Embassy is working with Peruvian authorities to ensure smooth transit for confirmed passengers within quarantine protocols.

**While Embassy Lima had written a transit letter earlier in the week, the Government of Peru started enforcing a new requirement last night that adds another hurdle to outbound passengers' ability to travel independently to the airport. The Embassy is working with the Ministry of Foreign Affairs to streamline the process.**

Lawful Permanent Residents (LPRs) accompanying unaccompanied minors or those with medical conditions, as well as medical and health professionals working on the COVID19 worldwide response such as doctors and health professionals may be eligible for the charter flights.

The U.S. Embassy in Lima recommends U.S. citizens in Peru to adhere to all quarantine measures.

U.S. citizens not in Lima or Cusco who are interested in charter flights should shelter in place until receiving flight information and transportation details from the Embassy. The Embassy is working with Peruvian authorities to ensure smooth transit for confirmed passengers within quarantine protocols.

The Government of Peru is encouraging U.S. Citizens to register using the following link: [iPeru through The Peruvian Ministry of Foreign Trade and Tourism \(MINCETUR\)](#)

**As this is a rapidly changing situation, please refer to the U.S. Embassy Peru's website at <https://pe.usembassy.gov/covid-19-information/> for the most complete and up-to-date information.**

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## PHILIPPINES

### **All Flights to Operate Out of Manila Ninoy Aquino International Airport (NAIA) Terminal 1 Beginning March 28, 2020:**

- As more and more air carriers suspend operations due to COVID-19, the Manila International Airport Authority (MIAA) is streamlining its operations concentrating remaining flights to just one terminal.
- Beginning 0001H (12:01 A.M.) of March 28, 2020, the following airlines will be operating to and from NAIA Terminal 1:
  - Etihad Airways, Gulf Air, Oman Air, Korean Airlines, Asiana Airlines, China Airlines, Hong Kong Air, Eva Air, Japan Airlines, Jeju Air, All Nippon Airways, Cathay Pacific, Qatar Airways, and Singapore Airlines.
  - Singapore Airlines, however, has announced that it will start suspending flights to and from Manila beginning March 29, 2020.
  - Philippine Airlines has also announced suspension of international flight operations starting March 26, 2020.
- According to MIAA, sweeper flights will be serviced at NAIA Terminal 2.
- For more information, contact the airlines directly or visit the MIAA Facebook and Twitter pages for an updated schedule of international flights.
- <https://www.facebook.com/MIAAGovPh/>
- <https://twitter.com/MIAAGovPH>

**Consider your plan to shelter in place:** While the U.S. Embassy attempts to address these continuing challenges in assisting U.S. citizens, please make necessary preparations if staying in the Philippines during the quarantine period. Please comply with local quarantine requirements and strictly follow local authorities.

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## POLAND

**The U.S. Embassy and Consulate in Poland continue to provide emergency services to U.S. citizens.**

The U.S. Mission to Poland is assisting LOT Polish Airlines with verifying eligibility for U.S. Citizens and Lawful Permanent Residents who wish to return to the United States on charter flights offered by LOT. These are not U.S. government operated or funded flights. Availability and cancellations are controlled by LOT. At this time, this is the only direct way to travel between Poland and the United States. The U.S. government is not evacuating U.S. citizens from Poland.

These times are subject to change or cancellation, but LOT has scheduled flights from Warsaw to Chicago on the following days:

- Friday, March 27
- Sunday, March 29
- Tuesday, March 31
- Thursday, April 2
- Saturday, April 4

In order to book on the upcoming LOT flights, you **MUST** send an email to [WarsawUSCitizen@state.gov](mailto:WarsawUSCitizen@state.gov) with the subject line: **LOT Charter Information [Your Last Name]**

Your email message should include the following information for EACH traveler (even small children):

- Full name as spelled in your passport
- Information we can use to contact you now – a current phone number and email address.
- Date of birth (MM/DD/YYYY)
- Passport number, and its date of issuance and expiration. If it is not a U.S. passport, please note the country that issued it. Please also note any non-U.S. citizen immediate family members traveling with you.
- Please note your current location (city and country) and any special needs you may have, such as medical issues.

PLEASE NOTE: As long as LOT continues to schedule these flights, the U.S. Embassy will not be organizing charter flights to evacuate U.S. citizens from Poland. By providing this

information to us, you give your consent to our providing it to travel service providers for the purpose of facilitating your return to the United States.

**Possible Schengen Visa Overstays:** The Polish Government has advised us that they are aware the current travel restrictions may cause some U.S. citizens inadvertently to remain in Poland past the expiration of their permitted period of stay under Schengen regulations and that they are working on a solution.

**For the most up-to-date information, go to: <https://pl.usembassy.gov/covid-19-information/>.**

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## SAMOA

**The U.S. Embassy in Samoa continues to provide services to U.S. citizens at this time.**

The Prime Minister Tuilaepa Sailele Malielegaoi has declared a 15-day National State of Emergency, effective 21 March 2020 – 4 April 2020 in response to the novel coronavirus threat. March 22 amendments include: Suspension of flights between Samoa and Australia until further notice and limiting of flights to New Zealand. [DETAILS HERE.](#)

**For the most up-to-date information, go to: <https://ws.usembassy.gov/covid-19-information/>.**

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## SENEGAL

**The U.S. Embassy in Senegal continues to provide services to U.S. citizens at this time.**

On March 19, the Government of Senegal announced the suspension of all air travel (with limited exceptions), both entering and leaving Senegal. The restriction went into effect on 20 March 2020 at 11:59 pm and will remain in place until 17 April 2020.

The U.S. Embassy is not aware of any future commercial flights to the United States during the Government of Senegal's declared suspension of travel. The Department of State is exploring potential options to organize a charter flight for U.S. citizens from Senegal. In the event that opportunity becomes available, we are asking you to inform us of your desire to return to the United States.

**Please complete this form to provide your information to the U.S. Embassy in Dakar.** If you have already supplied the U.S. Embassy with the information requested on the form, it is not necessary to provide it again.

In the event a repatriation flight became available, we would provide you with logistical information including the departure date, destination in the United States, and cost per seat. It is important to note that these seats are traditionally offered at-charge on a first-come, first-serve basis to U.S. citizens and, space permitting, for qualifying non-citizen dependents. Private U.S. citizens seeking to depart would be required to sign a promissory note agreeing to repay the cost of the flight to the U.S. government after their return to the United States.

Any potential repatriation flight would depart from the Blaise Diagne International Airport (DSS) near Dakar. The current State of Emergency in Senegal requires travelers between regions to obtain permission from regional governors, and the number of passengers permitted in public ground transport is limited. All travelers must arrange their own transportation to the airport, and those outside of Dakar must also obtain their own permission to travel to the airport in Dakar from regional authorities.

If you have trouble submitting the form, please send an email to [DakarACS@state.gov](mailto:DakarACS@state.gov) with the subject line “**Return Travel to the U.S.**” Please include the following information for each U.S. citizen or U.S. legal permanent resident guardian accompanying minor children in your family or group:

- Full name as it appears on your passport
- Citizenship (only for Legal Permanent Residents of the U.S.)
- Date of birth
- Passport number
- Date of passport issuance and expiration
- Email address and contact phone number
- Current location

Interested parties should also verify that their passports and other documentation are current and valid for at least six months from today’s date. For emergency American Citizen Services, including emergency passports, please visit our website for additional information at <https://sn.usembassy.gov/u-s-citizen-services/>.

**For the most up-to-date information, go to: <https://sn.usembassy.gov/covid-19-information/>.**

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## **SIERRA LEONE**

We recognize this has been a challenging period for many of our fellow Americans, particularly those of you seeking to depart Sierra Leone after the closure of the international airport.

The Department of State is currently **not** organizing an evacuation of American citizens from Sierra Leone. However, in the event that this opportunity becomes available, we are asking you to let us know now if you are interested in being contacted.

Please send an email to [FreetownEvac@state.gov](mailto:FreetownEvac@state.gov) with the subject line “**Return Travel to the U.S.**” Please include the following information for each U.S. citizen member of your family or group. If minor children will be accompanied by a U.S. legal permanent resident guardian, please include this information in the e-mail:

- Full name as it appears on your passport
- Citizenship (only for Legal Permanent Residents of the U.S.)
- Date of birth
- Passport number
- Date of passport issuance and expiration
- Email address and contact phone number
- Current location
- Desired onward destination in the U.S.

We will contact you if a repatriation flight is being arranged and provide you with logistical information, including the cost per seat. It is important to note that these seats are traditionally offered at-charge on a first-come, first-serve basis to U.S. citizens and, space permitting, for qualifying non-citizen dependents. Private American citizens seeking to depart are required to sign a promissory note and will be billed at a later date for the cost of the flight.

Interested parties should verify that their passports and other documentation are current and valid for at least six months from today’s date.

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## SERBIA

**The U.S. Embassy in Serbia continues to provide services to U.S. citizens at this time.**

There is a charter flight, departing Mar. 26 at 12pm from Nikola Tesla airport (BEG) to LAX. Air Serbia is offering seats at no charge. Email [BelgradeACS@state.gov](mailto:BelgradeACS@state.gov) IMMEDIATELY if you are interested in this flight and have not yet contacted us. <http://ow.ly/Tw3Y50yVKgb>

**For the most up-to-date information, go to: <https://ws.usembassy.gov/covid-19-information/>.**

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## SOUTH AFRICA

**The U.S. Embassy and Consulates in South Africa continue to provide services to U.S. citizens.**

South Africa announced a 21-day lockdown effective midnight on Thursday, March 26, 2020, for all of South Africa. All borders will be closed to human activity except for essential services such as food. This includes the closure of all airports, the Gautrain system, all land borders, and all ports. All international and domestic flights after 23:59 Thursday will be canceled.

The public is allowed to make limited movements during these hours to buy groceries and essential items, visit a pharmacist, or visit a doctor. The South African National Defence Force has been deployed to assist police in enforcing the lockdown.

We understand this raises many questions for U.S. citizens in South Africa, both those wishing to return to the United States and those planning to stay. We are in close contact with our Department of International Relations and Cooperation and Department of Home Affairs counterparts and will be pushing out more information in the coming days on exactly what this means for our U.S. citizens in South Africa.

If you wish to depart South Africa, please continue to work with your airline or travel agency to book a commercial flight as soon as possible. If you intend to stay in South Africa, we recommend citizens prepare to manage you and your family's needs during the lockdown.

**If you are a U.S. citizen attempting to depart South Africa but have been unable to secure a commercial flight, please send the following information to [ACS.Johannesburg@state.gov](mailto:ACS.Johannesburg@state.gov):**

Full Name:  
Telephone No:  
Email Address:  
Passport No:  
Current Location:  
Number of U.S. Citizens in Party/Group:

**For the most up-to-date information, go to: <https://za.usembassy.gov/covid-19-information/>.**

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## SPAIN

**The U.S. Embassy and Consulate in Spain continue to provide services to U.S. citizens.**

The current countrywide State of Alarm in Spain is expected to be extended through April 11, 2020. The State of Alarm significantly restricts the movement of individuals and transportation. Many other countries in the European Schengen zone have implemented similar measures to help prevent further spread of COVID19. These measures have significantly reduced travel options for U.S. citizens who wish to return home.

We continue to receive information about additional travel restrictions. The Turkish government has suspended all passenger flights to/from Spain. U.S. citizens who have been in Spain in the last 14 days will not be allowed to transit Istanbul for a connecting flight to the United States. For more information, see: <https://tr.usembassy.gov/covid-19-information/>

U.S. citizens who live in the United States should arrange for immediate return to the United States, unless you are prepared to remain in Spain for an indefinite period. We expect direct commercial flights from Spain to the United States to end this week. We expect the majority of hotels, hostels, and other similar accommodation to close this week. If you are staying at a rented apartment, please discuss your options for extending your stay with the owner. For a list of accommodation expected to remain open, sorted by region, see [https://www.boe.es/diario\\_boe/txt.php?id=BOE-A-2020-4027](https://www.boe.es/diario_boe/txt.php?id=BOE-A-2020-4027)

U.S. citizens who are residents of Spain, and/or have access to long-term accommodation and the financial means to remain in Spain for an extended period, should consider deferring travel at this time. Spanish authorities will not count the days spent in Spain during the State of Alarm against the 90-day limit for those who wish to remain. For more information see: <http://prensa.mitramiss.gob.es/WebPrensa/noticias/inmigracionemigracion/detalle/3751>

We expect all hotels, hostels, and other accommodation to close this week. We cannot provide housing to U.S. citizens at the Embassy or Consulate General. The Spanish military bases in Rota and Moron cannot accommodate U.S. citizens, including former U.S. military members. The U.S. Embassy in Madrid and the U.S. Consulate General in Barcelona are providing emergency services only to U.S. citizens. The five U.S. consular agencies in Spain (Balearic Islands, Canary Islands, Malaga, Seville, Valencia) are providing emergency services to U.S. citizens only by email and telephone. Until further notice, the consular agencies will not provide in-person services.

U.S. citizens in Spain who require immediate assistance should email the Embassy at [askACS@state.gov](mailto:askACS@state.gov) or the Consulate General at [BarcelonaACS@state.gov](mailto:BarcelonaACS@state.gov). Contact us before coming to the Embassy or Consulate General in person. If you do require in-person assistance, please wear a mask and gloves when you enter the Embassy or Consulate General. In a life-or-death emergency, please call 112. If you need immediate assistance related to an emergency situation, such as a death, hospitalization, or you have been a victim of serious crime, call the Embassy at +34-91-587-2200.

U.S. citizens and lawful permanent residents will be permitted to return from the United Kingdom, Ireland, and the European Schengen area. The U.S. Department of Homeland Security issued instructions requiring U.S. passengers who have been in the United Kingdom, Ireland, and the Schengen area to travel through select airports where the U.S. government has implemented enhanced screening procedures. See the [DHS website for further details](#).

**For the most up-to-date information, go to: <https://es.usembassy.gov/covid-19-information/>.**

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## SUDAN

The U.S. Mission to Sudan is aware of the possibility of limited seats on a special Ethiopian Air flight from Khartoum to either Toronto, Canada or Washington, D.C., via Addis Ababa,

Ethiopia, departing Khartoum on Monday, March 30, 2020. The approximate cost of the flight is \$4,000 (USD). This flight is NOT U.S. government operated or funded. Travelers will be required to pay out-of-pocket for all costs. Availability of seats, pricing, and boarding is controlled by Ethiopian Air. In addition to the cost of the flight to Washington, D.C., passengers are also responsible for all costs and travel arrangements for their onward journey in the United States. Please note that the flight is not confirmed and may be subject to change or cancellation.

Anyone wishing to take advantage of this possible flight should send an email to [KHRTCovidDepart2020@state.gov](mailto:KHRTCovidDepart2020@state.gov) indicating their desire to return to the United States, including the name, date of birth, passport number, and passport date of expiration, and final destination in the United States for all travelers. In the subject line of your email please write “Sudan Departure Inquiry: LAST NAME, FIRST NAME”. Note that this does not guarantee or confirm a reservation on the flight.

Please continue to monitor your e-mail for important COVID-19 and repatriation flight information.

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## **SURINAME**

Eastern Airlines, a private company, has the permission of the Surinamese government to operate a repatriation flight for U.S. citizens wishing to depart Suriname. This single flight with service to Miami, Florida is currently scheduled to depart Paramaribo in the afternoon of Wednesday, March 25, 2020.

This is a commercially-operated direct charter flight for which passengers must book and be ticketed directly with the airline. Complete information including up-to-date flight schedule, cost and ticketing information may be found on Eastern Airlines’ website at <https://goeasternair.com> U.S. citizens who are considering returning to the United States are urged to make travel arrangements while flights are still available.

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## **THAILAND**

Travelers should be prepared for travel restrictions to be put into effect with little or no advance notice. U.S. citizens who are considering returning to the United States are urged to work with their airlines to make travel arrangements while flights are still available.

Thai Airways is the latest airline to suspend flights to Europe from April 1 – May 31, 2020 and all regional flights from March 25 – May 31, 2020. If you plan to return to the United States, please make your travel arrangements as soon as possible.

The Royal Thai Government (RTG) has implemented enhanced screening and quarantine measures to reduce the spread of COVID-19. The Royal Thai Government has temporarily

suspended its requirement for a COVID-negative medical certificate and proof of insurance for transit passengers with less than 24 hours in the airport. These passengers will still need a fit-to-fly certificate to transit.

Many travelers worldwide have reported unexpected flight cancellations and limited flight availability. If your travel has been disrupted, please contact your airline. Please check with your airline or tour operator regarding any additional requirements to board, as individual companies may have their own requirements.

**Assistance:**

- **U.S. Embassy Bangkok, Thailand**

**Telephone: +66 2 205 4049**

**+66 2 205 4000 (after hours)**

**Email: [acsbkk@state.gov](mailto:acsbkk@state.gov)**

**American Citizens Services**

- **U.S. Consulate General Chiang Mai, Thailand** (serving U.S. citizens in Chiang Mai, Chiang Rai, Kamphaengphet, Lampang, Lamphun, Mae Hong Son, Nan, Petchabun, Phayao, Phichit, Phitsanulok, Phrae, Sukhothai, Tak, and Uttaradit provinces)

Telephone: +66 053 107 700

+66 2 205 4000 (after hours)

Email: [acschn@state.gov](mailto:acschn@state.gov)

- **State Department – Consular Affairs**

**888-407-4747 or 202-501-4444**

- [Thailand Country Information](#)

- Enroll in [Smart Traveler Enrollment Program \(STEP\)](#) to receive Alerts.

- Follow us on [Facebook](#) and [Twitter](#)

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## TUNISIA

**The Department of State and U.S. Embassy Tunis have arranged special chartered flights for U.S. citizens and U.S. Lawful Permanent Residents departing Tunis Carthage International Airport.**

**Exact departure time and routing are subject to change. The first flight is scheduled for 10:30 a.m. on Friday, March 27 and the second for 16:00 on Saturday, March 28.** These flights will be from Tunis to Washington, D.C. (Dulles International Airport), at an estimated cost of \$1500 per passenger regardless of passenger age (the final cost will be announced as soon as it is confirmed).

All passengers will need to reimburse the U.S. Government for the flight, and a promissory note for approximately \$1500 which must be signed before boarding. No cash or credit card payments will be accepted at the U.S. Embassy or the airport. Please fill out the attached form (DS-5528) and email the completed version to [TunisACS@state.gov](mailto:TunisACS@state.gov).

You will be responsible for any arrangements or costs (lodging, onward destination or local transportation, etc.) beyond the initial destination in the United States of Washington, D.C.

If you want to depart on one of these flights, please email [TunisACS@state.gov](mailto:TunisACS@state.gov). The flights will be filled in the order that the emails are received. Please do not call the Embassy to confirm receipt of your email; we will contact you if you are confirmed for a seat on one of these flights. [In the event these flights are full and there is still demand, we will make every effort to arrange additional flights for Sunday.]

**If you have not already provided the following information to [TunisACS@state.gov](mailto:TunisACS@state.gov), in your email, please provide:**

- Your full name and names of dependents traveling with you (and their nationalities)
  - If non-U.S. citizens, indicate relationship to you
  - If Lawful Permanent Residents, provide the A number and passport number and issuance and expiration date
- Dates of births for all in the traveling party
- Gender for all in the traveling party
- Passport numbers of all traveling (U.S. passports only)
- Contact information including phone number and email
- Earliest time you can arrive in Tunis on **Friday, March 27**
- Please also add the following statement, which will allow us to communicate information about you and your situation for purposes of coordinating your:

“ I .....(type your name)....., authorize the US Department of State to release all above information about me for purposes of departing Tunisia.”

**If you have already provided the information above, you do not need to resend.**

**Unless you receive an email from Embassy Tunis confirming your flight, please do not come to the airport in Tunis. Only those with email confirmations will be permitted to board the aircraft.**

The U.S. Embassy in Tunis provides daily updates on COVID-19 (Corona Virus) in Tunisia on the Alerts and Messages page of our website (<https://tn.usembassy.gov/>).

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## TURKEY

Turkish Airlines will suspend all international flights, except to New York JFK, Washington Dulles, Hong Kong, Addis Ababa, and Moscow, starting March 27, 2020. Travelers should be prepared for additional travel restrictions to be put into effect with little or no advance notice.

U.S. citizens who are considering returning to the United States are urged to work with their airlines to make travel arrangements while flights are still available. In addition, Turkish

Airlines has cancelled passenger flights to/from other locations. For an updated list of cancelled flights visit the [Turkish Airlines website](#).

Visit the [Turkish Ministry of Transportation and Infrastructure website](#) and the [Turkish Directorate General of Civil Aviation website](#) for additional information on entry restrictions imposed by Turkey.

The Government of Turkey has suspended passenger flights to/from Algeria, Angola, Austria, Azerbaijan, Bangladesh, Belgium, Cameroon, Canada, Chad, Colombia, Cote d'Ivoire, Czech Republic, Cyprus, Denmark, Djibouti, Dominican Republic, Ecuador, Egypt, Equatorial Guinea, Finland, France, Georgia, Germany, Guatemala, Hungary, India, Iran, Iraq, Ireland, Italy, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Latvia, Lebanon, Mainland China, Mauritania, Moldova, Mongolia, Montenegro, Morocco, Nepal, Netherlands, Niger, North Macedonia, Norway, Oman, Panama, Peru, Philippines, Poland, Portugal, Saudi Arabia, Slovenia, South Korea, Spain, Sri Lanka, Sudan, Sweden, Switzerland, Taiwan, Tunisia, Ukraine, United Arab Emirates, United Kingdom, and Uzbekistan.

Foreign citizens are not permitted to transit or enter Turkey if they were physically present in these countries, as well as Greece and Bulgaria, in the last 14 days.

Passenger sea crossings between Greece and Turkey are also closed.

For the most up-to-date information, go to: <https://tr.usembassy.gov/>

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## TURKMENISTAN

U.S. citizens who are considering returning to the United States should work with their airlines to make travel arrangements while flights are still available. In case commercial transportation options cease to be available, we are compiling a list of persons seeking to leave Turkmenistan. Please enroll in STEP and provide your name and contact information to our email address: [AshgabatUSCitizen@state.gov](mailto:AshgabatUSCitizen@state.gov) so we can contact you as soon as we have any updates.

Your email message should include the following information:

- Your full name as spelled in your passport
  - Information we can use to contact you now – a current phone number and email address.
  - Your date of birth (MM/DD/YYYY)
  - Your passport number, and its date of issuance and expiration. If it is not a U.S. passport, please note the country that issued it. Please also note any non-U.S. citizen immediate family members traveling with you.
  - Please note your current location (city and country) and any special needs you may have, such as medical issues.
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## UGANDA

### **The U.S. Embassy in Uganda continues to provide services to U.S. citizens.**

The Government of Uganda has announced the closure of Entebbe International Airport effective at 12:00 a.m. March 23, as well as the closure of all land borders. No individual will be allowed to enter or depart Uganda by air, land, or water except for specific cargo vehicles which must follow strict Ministry of Health procedures.

The U.S. Embassy is considering arranging another commercial flight soon to repatriate those U.S. citizens who want to depart, if there is sufficient interest. If you want to return to the United States immediately, please register your interest by emailing [KampalaUSCitizen@state.gov](mailto:KampalaUSCitizen@state.gov) using the subject line: Repatriation Interest. If you were able to successfully fill out the previous survey, you do not need to send an email as well. In your email please provide the following:

- Full name
- U.S. passport number
- Date of birth
- Gender
- Email Address
- Phone number
- A photograph of the biographical information page of your passport

Only send an email with this information if you are interested in immediately departing for the United States. There is no need to call the Embassy to confirm receipt of your email. We will use the contact information you provide to communicate about any possible additional commercial flight(s) soon. If you have questions or concerns about other matters, please contact our email address.

**For the most up-to-date information, go to: <https://ug.usembassy.gov/covid-19-information-page/>.**

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## UKRAINE

### **The U.S. Embassy in Ukraine continues to provide limited services, including emergency services, to U.S. citizens.**

Ukrainian International Airlines still has seats available on its direct flight from KBP to New York City-JFK airport on Friday, March 27. If you need to leave Ukraine now, or anticipate you will need to depart in the near future, you should strongly consider booking this flight. This is the second flight this week and may be your last opportunity for the foreseeable future. On March 25, the Ukrainian Minister of Internal Affairs announced that Ukrainian airspace will close the night of March 27. General quarantine procedures in Ukraine have been extended

through April 24. Please monitor <https://www.flyuia.com/ua/en/information/fly-home> for ticket availability.

Catering has been suspended at KBP and only water will be provided on this flight. Passengers should bring food with them to the airport. The Embassy is unable to assist travelers with transportation to the airport and U.S. citizens will need to secure private transportation such as a taxi or private car.

We are compiling a list of U.S. citizens who will not or could not book this flight but are considering leaving Ukraine for the United States. Please enroll in STEP and provide your name and contact information to our email address: [KyivUSCitizen@state.gov](mailto:KyivUSCitizen@state.gov) so we can contact you as soon as we have any further updates.

Your email message should include the following information:

- Your full name as spelled in your passport
- Information we can use to contact you now – a current phone number and email address.
- Your date of birth (MM/DD/YYYY)
- Your passport number, and its date of issuance and expiration. If it is not a U.S. passport, please note the country that issued it. Please also note any non-U.S. citizen immediate family members traveling with you.
- Please note your current location (city and country) and any special needs you may have, such as medical issues.

**For the most up-to-date information, go to: <https://ua.usembassy.gov/covid-19-information/>.**

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## URUGUAY

**The U.S. Embassy in Uruguay continues to provide emergency services to U.S. citizens.**

All regularly scheduled commercial flights have been cancelled. All regularly scheduled commercial flights departing Uruguay have been cancelled. There is very limited availability on intermittent commercial flights. U.S. citizens should contact their airlines if they have purchased a ticket departing Uruguay.

U.S. citizens whose flights have been cancelled and are seeking a flight to the U.S. should contact the embassy at [MontevideoACS@state.gov](mailto:MontevideoACS@state.gov). For each member of your group, please include: (1) name as it appears on passport, (2) date of birth, (3) U.S. passport number, (4) telephone number and WhatsApp number, (5) current location, and (6) special medical or other considerations.

All U.S. citizens in Uruguay should continue to prepare by ensuring they have sufficient food, medicine, and supplies should they need to remain in Uruguay for an extended period of time.

U.S. Embassy Montevideo has suspended routine consular services. For emergency American Citizens Services, including emergency passports, please visit our website for additional information <https://uy.usembassy.gov/u-s-citizen-services/> or send an email to [MontevideoACS@state.gov](mailto:MontevideoACS@state.gov).

For the most up-to-date information, go to: <https://uy.usembassy.gov/covid-19-information/>.

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## UZBEKISTAN

**The U.S. Embassy in Uzbekistan continues to provide services to U.S. citizens.**

There is a flight scheduled on Uzbek Airlines departing **at 10:00 am on Friday, March 27 to Munich, Germany.**

- If interested, please proceed starting tomorrow to the Uzbek Air central office at [51 Amir Temur St.](#) for tickets (at about 550 USD per person).
- It is important for people wanting to fly to take their passport and arrive in person to book their ticket.
- Once in Europe, travelers will be responsible to arrange their onward transit to their destination.
- Please keep in mind that this may be last opportunity to depart Uzbekistan until borders reopen and commercial transportation links resume. If you wish to return to the United States, don't miss this opportunity.
- Also, it is possible that American legal permanent residents (LPRs or "green card" holders) who are Uzbek citizens may not be permitted to leave Uzbekistan, since they remain citizens of Uzbekistan.

At present, there is an Air Asiana flight scheduled from Tashkent to Seoul, South Korea **on Sunday, March 29<sup>th</sup>, at 10:50 pm.** From Seoul, there are a number of connecting flights to many destinations, including the United States.

Flights from Seoul to the U.S. currently have good availability. The flight from Tashkent to Seoul has very limited availability.

- Ticket cost: \$1,100 economy class; \$1,600 business class.
- Radius LLC (also known as HRG travel) and any other travel agent would have access to book this flight. Radius Travel LLC is reachable at + 99871 120 90 00/ 1209001/ Mob: + 99890 9578990, +99890 9688830. Please contact them to book your ticket or visit their office at [28 Usman Nasir str.](#) from 10:00a.m. Wednesday March 25. They can also book your onward ticket to the U.S. Payment is by cash or credit card (3.5% transaction fee).
- Also, it is possible that American legal permanent residents (LPRs or "green card" holders) who are Uzbek citizens may not be permitted to leave Uzbekistan, since they remain citizens of Uzbekistan.

For the most up-to-date information, go to: <https://uz.usembassy.gov/covid-19-information/>.

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## ZAMBIA

On March 25, the Government of Zambia announced that effective midnight, March 26 international airports in Ndola, Livingstone, and Mfuwe will suspend international flights until further notice to mitigate the spread of COVID-19. Kenneth Kaunda International Airport in the capital Lusaka will remain open until further notice. President Lungu announced additional measures and restrictions during a March 25 press conference (please see the [press statement](#)). The embassy is aware of only one remaining commercial option to depart Lusaka and return to the United States on Ethiopian Airlines. If your travel has been disrupted, please contact your airline.

Travelers should be prepared for travel restrictions to be put into effect with little or no advance notice. **U.S. citizens who are considering returning to the United States are urged to work with Ethiopian Airlines immediately to make travel arrangements while flights are still available.** Booking and local contact information can be found at the following sites:

<https://www.ethiopianairlines.com/aa/book/booking>

<https://www.ethiopianairlines.com/aa/services/help-and-contact/worldwide-contacts/zambia>

If you are unable to book a flight through Ethiopian Airlines directly, please contact the embassy's American Citizen Services (ACS) Unit using one of the options shown below.

**Phone:**

+(260) 211-357-000

+(260) 966-050-123

+(260) 761-107-000

**Email:** [ACSLusaka@state.gov](mailto:ACSLusaka@state.gov)